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Contract

Dental Electronic Patient Record (EPR) Solution

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2021/S 000-003020

Procurement identifier (OCID): ocids-h6vhtk-029333

Published 15 February 2021, 2:16pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

jim.binnie@nhs.net

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.org.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dental Electronic Patient Record (EPR) Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Greater Glasgow and Clyde would like to contract with a supplier to provide an EPR Solution and associated services. The implementation of a specialised Dental EPR Solution will provide the Acute Service Team in the Glasgow Dental Hospital (and other sites where acute dental care treatment is delivered) with a specialised application enabling a complete move to electronic process/working in line with other services within GGC who are already operating in an EPR environment.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Greater Glasgow and Clyde

II.2.4) Description of the procurement

There is a desire within NHS Greater Glasgow and Clyde Health Board to streamline the clinical record aspect at the point of care in the Acute Oral Health directorate by the implementation of a Dental EPR Solution which will fulfil the Dental EPR strategy.

This will provide enhancements including:-

- dental charting
- improvement to patient safety
- improved clinical record keeping
- reduced clinical risk
- Improve information security
- Reduce storage costs for paper records
- Ease of access on multiple locations

The implementation of a specialised Dental EPR Solution will provide the Acute Service Team in the Glasgow Dental Hospital (and other sites where acute dental care treatment is delivered) with a specialised application enabling a complete move to electronic process/working in line with other services within GGC who are already operating in an EPR environment.

The proposed implementation will enhance the flow of information throughout Acute and Primary Care dental services, which will lead to improved patient care. As a result, the

patient experience should also be improved throughout the entire treatment pathway.

II.2.5) Award criteria

Quality criterion - Name: as per procurement documents / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Two one year extension options.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated value of the contract is for the five year term. Three years plus one plus one. All suppliers must complete an ESPD as part of their submission.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Urgency to meet the Dental EPR Strategy.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 029-068876](#)

Section V. Award of contract

Contract No

N/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

(SC Ref:644356)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom