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Award

NHS South Yorkshire ICB Rotherham Place : Minor Eye Service

NHS South Yorkshire ICB

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-003015

Procurement identifier (OCID): ocids-h6vhtk-03a1b0

Published 1 February 2023, 8:33am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Contact

Tony Squires

Email

syicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS South Yorkshire ICB Rotherham Place : Minor Eye Service

Reference number

SYPS/ROTH/TS/23/60

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South Yorkshire ICB (the 'Authority'), formerly NHS Rotherham CCG, intends to extend the contract for the Rotherham Minor Eye Service (MES) without competition until 31 March 2024 to the incumbent providers as detailed below:

Connect Healthcare Rotherham CIC, Valley Health Centre, Saville Street, Dalton, Rotherham S65 3HD

The service provides triage and treatment to patients who are navigated from primary care, NHS 111 or self-referral into a telephone triage service to discuss their issue with an optometrist. If the patient requires a face-to-face appointment this would be provided within 3 days for a routine issue or within 24 hours if the issue was urgent.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £123,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Rotherham, South Yorkshire

II.2.4) Description of the procurement

The Authority is of the view that it is in the best interest of Rotherham residents to make a direct award of contract to Connect Healthcare Rotherham CIC for a further 12 months for the following reasons:

- The South Yorkshire Integrated Care System continues to go through a period of significant transition as a direct consequence of Covid-19 and due to legislation changes in the National Health Service
- The model delivered by the provider since June 2022 has seen increased activity through the service, with a reduction being seen in relation to referrals through to secondary care Ophthalmology services.
- A service change during this period is very likely to have significant negative impact on Elective Recovery due to increases in referrals, as well as increased numbers of patients reverting to accessing primary care (GP) services
- The prolonged impact of Covid 19 and subsequent service recovery efforts have prevented adequate collection of Outcomes Data to enable a thorough assessment of the service model.

II.2.5) Award criteria

- Criterion: N/A

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award procedure without prior publication of a concession notice in the cases listed below

- No applications, no tenders or no suitable tenders/applications in response to a prior concession award procedure

Explanation:

Transition

On 1st July 2022 the original contracting Authority, NHS Rotherham CCG, ceased to exist and was replaced with NHS South Yorkshire ICB. All CCG responsibilities and liabilities were transferred to the new organisation, including the Rotherham Minor Eye Service. The ICB will continue to operate as four places, each with a funding allocation and a strategy to meet the needs of the local people. However, the legislative changes have a significant impact on how decisions are made, including stronger partnership working across the system. As the decision-making structures are in development, the Authority feels it is not appropriate to make a decision on the future MES model until these structures are in place.

Elective Recovery

Ophthalmology services within secondary care are averaging at around 20 weeks for a first outpatient appointment. Exiting the service model in June 2023 would result in:

- Additional pressure on Primary Care services as there will be no single point of access
- Poorer patient experience as without the triage service patients will potentially be referred and re-referred to different specialties
- Increased health inequalities as new referrals could be sent directly to providers with the shortest waits while those already in the queue continue to wait 52+ weeks

Continuation of the current service afford the local system with much needed stability.

Outcomes Data

The ICB's decision to extend to March 2024 was in recognition of the positive findings of the review in relation to managing the service, increased numbers of patients being

actively managed, positive patient feedback, innovation and partnership working. A key priority for the contract extension term is to further develop the collection of outcomes data and its use in decision making. This will include further development of KPIs and reporting mechanisms.

Summary

The additional extension for 12 months will ensure that services remain in place for Rotherham patients while the Integrated Care System works to deliver Elective Recovery. It is the Authority's intention to review the service model during this time, with a decision to be made on the future service model by 30th September 2023 and any agreed changes transacted during the remaining contract term.

The Authority has determined the contract value of the Minor Eye Service for 2023/24 to be a block value of £123,000.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 January 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Connect Healthcare Rotherham CIC

Valley Health Centre Saville Street Dalton

Rotherham

S65 3HD

Email

connecthealthcare.rotherham@nhs.net

Telephone

+44 1709850427

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £123,000

Total value of the contract/lot/concession: £123,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement

Wellington House, 133-155 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/london/>