This is a published notice on the Find a Tender service: <u>https://www.find-tender.service.gov.uk/Notice/002986-2025</u>

#### Contract

# **Merchant Acquirer Services**

Sheffield City Council

F03: Contract award notice Notice identifier: 2025/S 000-002986 Procurement identifier (OCID): ocds-h6vhtk-04d710 Published 29 January 2025, 3:16pm

# Section I: Contracting authority

## I.1) Name and addresses

Sheffield City Council

Town Hall, Pinstone Street,

Sheffield

S1 2HH

Contact

Tim Dent

Email

tim.dent@sheffield.gov.uk

#### Telephone

+44 01142053646

Country

United Kingdom

#### **Region code**

UKE32 - Sheffield

#### National registration number

(GB) 173 5488 38

#### Internet address(es)

Main address

http://sheffield.gov.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104130

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# Section II: Object

# II.1) Scope of the procurement

### II.1.1) Title

Merchant Acquirer Services

Reference number

95378

#### II.1.2) Main CPV code

• 66000000 - Financial and insurance services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Council takes payments for various services, Council Tax, Business Rates etc. via several channels e.g. online, telephone etc. Through these different channels we process most of the card payments (debit and credit) through Access Group's Pay360 solution. To be able us to take the card payments we need the services of a merchant acquirer who collect card-based payments which have been made via Pay360.

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,125,000

# **II.2) Description**

## II.2.2) Additional CPV code(s)

• 66000000 - Financial and insurance services

#### II.2.3) Place of performance

NUTS codes

• UKE32 - Sheffield

#### II.2.4) Description of the procurement

The Council takes payments for various services, Council Tax, Business Rates etc. via several channels e.g. online, telephone etc. Through these different channels we process most of the card payments (debit and credit) through Access Group's Pay360 solution. To be able us to take the card payments we need the services of a merchant acquirer who collect card-based payments which have been made via Pay360.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1)** Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via Lot 2 (Acquiring and Merchant Equipment Services) of the Crown Commercial Services Payment Acceptance 2 (RM6325) Framework

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# Section V. Award of contract

# **Contract No**

1

# Title

Merchant Acquirer Services

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

29 January 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Lloyds Bank plc t/a Lloyds Bank Cardnet Merchant Services Ltd

London

Country

United Kingdom

NUTS code

UK - United Kingdom

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,125,000

# Section VI. Complementary information

## VI.4) Procedures for review

#### VI.4.1) Review body

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

https://www.sheffield.gov.uk

#### VI.4.2) Body responsible for mediation procedures

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

https://www.sheffield.gov.uk

#### VI.4.4) Service from which information about the review procedure may be obtained

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

https://www.sheffield.gov.uk