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Planning

## **NLFT AI Digital Front Door Solution**

North East London NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-002983

Procurement identifier (OCID): ocids-h6vhtk-04d70e

Published 29 January 2025, 3:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

#### **Contact**

Procurement Team

#### **Email**

[procurement@nelft.nhs.uk](mailto:procurement@nelft.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NLFT AI Digital Front Door Solution

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North London NHS Foundation Trust (NLFT) are looking for a solution that enables their strategy for creating a single point of access whilst providing enhanced assessment capabilities via an AI model to reduce assessments and increase time spent on interventions. The purpose of this RFI is to establish:

- An understanding of the different solutions and models available, with existing contracts within the Healthcare sector.
- A benchmark of the costs associated with the platform covering development, implementation, support & maintenance, hosting, correspondence, change & release management, ongoing development
- Information on what is realistic, practical, and achievable in challenging timescales
- Options on the best route to market

#### **II.1.5) Estimated total value**

Value excluding VAT: £900,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48810000 - Information systems

### **II.2.3) Place of performance**

NUTS codes

- UKI43 - Haringey and Islington

### **II.2.4) Description of the procurement**

North London NHS Foundation Trust (NLFT) are looking for a solution that enables their strategy for creating a single point of access whilst providing enhanced assessment capabilities via an AI model to reduce assessments and increase time spent on interventions. The purpose of this RFI is to establish:

- An understanding of the different solutions and models available, with existing contracts within the Healthcare sector.
- A benchmark of the costs associated with the platform covering development, implementation, support & maintenance, hosting, correspondence, change & release management, ongoing development
- Information on what is realistic, practical, and achievable in challenging timescales
- Options on the best route to market

### **II.3) Estimated date of publication of contract notice**

20 February 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No