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Planning

NLFT AI Digital Front Door Solution

North East London NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-002983

Procurement identifier (OCID): ocds-h6vhtk-04d70e

Published 29 January 2025, 3:10pm

Section I: Contracting authority

I.1) Name and addresses

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Contact

Procurement Team

Email

procurement@nelft.nhs.uk

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NLFT AI Digital Front Door Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

North London NHS Foundation Trust (NLFT) are looking for a solution that enables their strategy for creating a single point of access whilst providing enhanced assessment capabilities via an AI model to reduce assessments and increase time spent on interventions. The purpose of this RFI is to establish:

- An understanding of the different solutions and models available, with existing contracts within the Healthcare sector.
- A benchmark of the costs associated with the platform covering development, implementation, support & maintenance, hosting, correspondence, change & release management, ongoing development
- Information on what is realistic, practical, and achievable in challenging timescales
- Options on the best route to market

II.1.5) Estimated total value

Value excluding VAT: £900,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48810000 - Information systems

II.2.3) Place of performance

NUTS codes

- UKI43 - Haringey and Islington

II.2.4) Description of the procurement

North London NHS Foundation Trust (NLFT) are looking for a solution that enables their strategy for creating a single point of access whilst providing enhanced assessment capabilities via an AI model to reduce assessments and increase time spent on interventions. The purpose of this RFI is to establish:

- An understanding of the different solutions and models available, with existing contracts within the Healthcare sector.
- A benchmark of the costs associated with the platform covering development, implementation, support & maintenance, hosting, correspondence, change & release management, ongoing development
- Information on what is realistic, practical, and achievable in challenging timescales
- Options on the best route to market

II.3) Estimated date of publication of contract notice

20 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No