

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002973-2024>

Contract

provision of Specialist Specialist Mental Health Support in the Community for Ethnically & Culturally Diverse Communities

NHS West Yorkshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-002973

Procurement identifier (OCID): ocds-h6vhtk-03f928

Published 29 January 2024, 5:19pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Email

wyicb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

provision of Specialist Specialist Mental Health Support in the Community for Ethnically & Culturally Diverse Communities

Reference number

itt_88

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Specialist mental health services for ethnically and culturally diverse communities.

This specification sets out how this service will continue to build on and further deliver the ambitions set by people for our services. As such, we will continue to work with our providers to further shape and transform the service and the system of support.

It is expected that through the Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities, more people receive appropriate interventions at the right place, in a highly responsive and culturally competent manner.

Our ambition is to move away from a system that is based on thresholds and tiers to enable people to access information, advice, support and care based on their needs.

Working together with people accessing our services, their carers, with staff and stakeholder partners, we shared experience and expertise on understanding how we improve the support available. The result is we have adopted, and adapted, the evidence-based model called i-Thrive to provide a systemic framework for our services to support children, young people, adults and older adults to be happy, healthy at home and have agreed a series of clear guiding principles to deliver and improve our support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

Main site or place of performance

Bradford District and Craven

II.2.4) Description of the procurement

Service Aims

Across Bradford District and Craven, we will develop and deliver Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities that will:

- Harness the collective will of our system to make a measurable, significant, and sustainable step change in promoting equity within mental health services.
- Promote and respect mental wellbeing framing and help people experiencing mental health problems to co-design, manage and work towards recovery and fulfilment that fits with their cultural and personal beliefs and experiences.

Wider aims

- To deliver a person-centred service to the Bradford and Craven population, ensuring equity of access and quality of service provision.
- To ensure health outcomes and improvements in wellbeing are measured at regular intervals and recorded for submission to national and local datasets.
- To support the delivery of the vision and goals of Healthy Minds Strategy.
- To be flexible in the delivery of services to ensure the location of services are closer to home and does not prohibit access.

- To develop a strategic advisory body that support policy, good practice, and innovation in delivering equitable mental health services.

Service Outcomes

It is expected that through the Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities, more people receive appropriate interventions at the right place, in a highly responsive and culturally competent manner.

Purpose

- Identify priorities related to our three outcomes and overall vision – better lives, respect rights and improve support.

Population

- Increased access to non-mental health community support.
- Strengthen representative service member and carer involvement for Healthy Minds.
- Less fear and stigma of services among communities of ethnic and racial diversity of talking about and accessing mental health support.
- Increased satisfaction with Healthy Minds and specialist mental health services.
- Increased proportion of people who feel they have recovered from their illness.
- Appropriate admission, quicker discharge of people to community, inpatient and crisis alternative support.
- An increased range of effective culturally appropriate interventions such as peer support services, counselling psychotherapeutic and pharmacological engagement as well as better access to wider health and wellbeing care.

Place

- Increased confidence, skill, response and reflection within our workforce and less stigma.
- Utilise effective measurement tools, developing new tools and building the evidence base.
- Develop our partners to be a centre of excellence that supports policy, good practice, and innovation in delivering equitable mental health services.

Partnership

- Develop a strong collaboration and engaged leadership.
- Improve communication, quality and integration of Healthy Minds services.
- Better engagement with our diverse communities that influences our strategic priorities.
- Support our Root out Racism campaign and other partnership campaigns that support and promote equity within health and care services.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Quality criterion - Name: Value / Weighting: 10

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Services to which this Procurement relates fall within the scope of Schedule 3 of the Public Contracts Regulations 2015 otherwise known as the Light Touch Regime. No terms used through this Procurement or any other indication should be interpreted to mean that the Contracting Authority intends to hold itself bound by any of the Regulations, save those applicable to Schedule 3 services

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029686](#)

Section V. Award of contract

Contract No

con_4069

Title

Specialist mental health services for ethnically & culturally diverse communities in Bradford

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 January 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mind in Bradford

Kenburgh House, 28 Manor Row

Bradford

BD1 4QU

Country

United Kingdom

NUTS code

- UKE41 - Bradford

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

Country

United Kingdom