

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002971-2025>

Contract

2025-26 Mental Health Telephone Service - NHS West Yorkshire Integrated Care Board

NHS West Yorkshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-002971

Procurement identifier (OCID): ocds-h6vhtk-04d705

Published 29 January 2025, 2:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Contact

Stephanie Jones

Email

wyicb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2025-26 Mental Health Telephone Service - NHS West Yorkshire Integrated Care Board

Reference number

Project_253

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

A telephone service for NHS 111 mental health crisis calls in Barnsley, Calderdale, Kirklees, Leeds and Wakefield 2025-26. This is a 24 hour a day, 7 day a week service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,254,558

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKE4 - West Yorkshire

II.2.4) Description of the procurement

The Contract Authority; NHS West Yorkshire Integrated Care Board intends to award a contract to an existing provider following Direct Award Process C. The authority is publishing this notice in Find a Tender in accordance with the NHS Provider Selection Regime.

A 24/7 telephone service for NHS 111 mental health crisis calls in Barnsley, Calderdale, Kirklees, Leeds and Wakefield. The service is to be awarded for the period 01/04/2025-31/12/2026. The lifetime value of this award would be £1,254,558.

II.2.5) Award criteria

Cost criterion - Name: the existing provider is satisfying the contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to the relevant authority by 10/02/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1

Title

2025-26 Mental Health Telephone Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nottingham Community Housing Association

Clifton Place, 9 Fairham Brook Drive, Clifton

Nottingham

NG11 8PY

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,254,558

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to the relevant authority by 10/02/2025 This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the PSR.'

Written representations should be sent to wyicb-kirk.procurement@nhs.net

- A service review was undertaken including a narrative assessment of the performance of the incumbent provider against the key criteria. All key criteria were considered with equal importance and the review demonstrated that the provider was both satisfying the existing contract and likely to satisfy the new contract.
- Decision making report authored by Mental Health Transformation Manager and Contract Manager and agreed by Kirklees Health and Care Partnership Senior Leadership Team of the West Yorkshire Integrated Care Board on 09/12/24.
- No conflicts of interest were declared by the authors of the report or any member of Kirklees Senior Leadership Team agreeing the report.

VI.4) Procedures for review

VI.4.1) Review body

WYICB PSR Review Panel,

White Rose House

Wakefield

WF1 1LT

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS England Independent Patient Choice and Procurement Panel,

London

SE1 8UG

Country

United Kingdom