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Contract

ProCAD Support and Maintenance

Northern Ireland Fire & Rescue Service

F03: Contract award notice

Notice identifier: 2025/S 000-002959

Procurement identifier (OCID): ocds-h6vhtk-04c2d5

Published 29 January 2025, 12:20pm

Section I: Contracting authority

I.1) Name and addresses

Northern Ireland Fire & Rescue Service

Ardglass Road Downshire Civic Centre

DOWNPATRICK

BT306RA

Email

NIFRSProcurement@nifrs.org

Country

United Kingdom

Region code

UKN08 - Newry, Mourne and Down

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.nifrs.org/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ProCAD Support and Maintenance

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

A maintenance & support contract is required to ensure the Computer Aided Dispatch mobilising system continues to provide NIFRS with a means of mobilising resources to emergency incidents.

The support contract includes maintenance and support of all hardware and software, together with Windows, Oracle and application licences. This contract is vital to ensure NIFRS can maintain an effective response to emergencies.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,900,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The support contract includes maintenance and support of all hardware and software, together with Windows, Oracle and application licences. This contract is vital to ensure NIFRS can maintain an effective response to emergencies.

NIFRS require a CAD maintenance & support contract to run to support the Command and Control System.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend up to 36 months beyond the initial contract period

II.2.14) Additional information

The Client cannot guarantee any particular level of business within the Contract. Any information on value of business are for guidance only and no guarantee is given as to the exact value under this Contract. Any levels, or aggregate values of services, referred to are indicative only and shall not be binding on the Client.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

Motorola Solutions Ltd. own the intellectual property rights and hold the source code for the ProCAD system and are the only supplier that can provide support, services and training on this unique configuration.

Exclusive Rights 32(2)(b)(iii) Reasons apply.

The C&C system comprises bespoke ProCAD software provided by Motorola Solutions Ltd, together with associated hardware and interfaces to a number of other critical systems including GD92 mobilising system, Mobile Data system, Management Information system (MIS) and Integrated Communications Control System (ICCS).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039361](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Motorola Solution Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00912182

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,900,000

Total value of the contract/lot: £8,900,000

Section VI. Complementary information

VI.3) Additional information

The Client cannot guarantee any particular level of business within the Contract. Any information on value of business are for guidance only and no guarantee is given as to the exact value under this Contract. Any levels, or aggregate values of services, referred to are indicative only and shall not be binding on the Client.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom