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Contract

## **ProCAD Support and Maintenance**

Northern Ireland Fire & Rescue Service

F03: Contract award notice

Notice identifier: 2025/S 000-002959

Procurement identifier (OCID): ocds-h6vhtk-04c2d5

Published 29 January 2025, 12:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Ireland Fire & Rescue Service

Ardglass Road Downshire Civic Centre

DOWNPATRICK

BT306RA

#### **Email**

[NIFRSProcurement@nifrs.org](mailto:NIFRSProcurement@nifrs.org)

#### **Country**

United Kingdom

#### **Region code**

UKN08 - Newry, Mourne and Down

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.nifrs.org/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ProCAD Support and Maintenance

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A maintenance & support contract is required to ensure the Computer Aided Dispatch mobilising system continues to provide NIFRS with a means of mobilising resources to emergency incidents.

The support contract includes maintenance and support of all hardware and software, together with Windows, Oracle and application licences. This contract is vital to ensure NIFRS can maintain an effective response to emergencies.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,900,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The support contract includes maintenance and support of all hardware and software, together with Windows, Oracle and application licences. This contract is vital to ensure NIFRS can maintain an effective response to emergencies.

NIFRS require a CAD maintenance & support contract to run to support the Command and Control System.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend up to 36 months beyond the initial contract period

### **II.2.14) Additional information**

The Client cannot guarantee any particular level of business within the Contract. Any information on value of business are for guidance only and no guarantee is given as to the exact value under this Contract. Any levels, or aggregate values of services, referred to are indicative only and shall not be binding on the Client.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

Motorola Solutions Ltd. own the intellectual property rights and hold the source code for the ProCAD system and are the only supplier that can provide support, services and training on this unique configuration.

Exclusive Rights 32(2)(b)(iii) Reasons apply.

The C&C system comprises bespoke ProCAD software provided by Motorola Solutions Ltd, together with associated hardware and interfaces to a number of other critical systems including GD92 mobilising system, Mobile Data system, Management Information system (MIS) and Integrated Communications Control System (ICCS). ?

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039361](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Motorola Solution Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00912182

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £8,900,000

Total value of the contract/lot: £8,900,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Client cannot guarantee any particular level of business within the Contract. Any information on value of business are for guidance only and no guarantee is given as to the exact value under this Contract. Any levels, or aggregate values of services, referred to are indicative only and shall not be binding on the Client.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom