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Contract

Audio Content Production & Device Solution

National Galleries of Scotland

F03: Contract award notice

Notice identifier: 2021/S 000-002937

Procurement identifier (OCID): ocids-h6vhtk-0292e0

Published 12 February 2021, 3:48pm

Section I: Contracting authority

I.1) Name and addresses

National Galleries of Scotland

National Galleries of Scotland, 73 Belford Road

Edinburgh

EH4 3DS

Contact

Christopher Ganley

Email

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Telephone

+44 1316246456

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.nationalgalleries.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11042

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Audio Content Production & Device Solution

Reference number

586 919

II.1.2) Main CPV code

- 92300000 - Entertainment services

II.1.3) Type of contract

Services

II.1.4) Short description

National Galleries Scotland (NGS) require a Service Provider(s) to plan, develop and produce high quality audio-guide content as well as for the loan and maintenance of audio devices, equipment and accessories for a new audio guide offer.

This contract has been split into 2 Lots with the possibility of award of the Contract to one sole Service Provider or the award of one Service Provider per lot.

This procurement will be conducted through an Open OJEU procedure.

Economic operators may be excluded from this competition if they are in any situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Device Solution (Equipment & Accessories)

Lot No

2

II.2.2) Additional CPV code(s)

- 32351300 - Audio equipment accessories
- 50342000 - Repair and maintenance services of audio equipment

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

The Service Provider shall lease and maintain audio devices, equipment and accessories for visitors to receive audio content about the collection with ease and comfort. Beyond the device itself there may be headphones and lanyards to consider (the lanyards in particular may need to incorporate the identity of a sponsor). The device solution will come with a cloud-based Content Management System (CMS) for the administration and publishing of content to devices. Analytics and insights will be accessible via the CMS.

II.2.5) Award criteria

Quality criterion - Name: as per procurement docs / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Audio Content Production

Lot No

1

II.2.2) Additional CPV code(s)

- 32353000 - Sound recordings
- 64216200 - Electronic information services
- 92000000 - Recreational, cultural and sporting services
- 92300000 - Entertainment services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

The Service Provider will be required to manage the development and production of audio-guide content from planning through to the provision of files formatted for uploading to a cloud-based Contract Management System (CMS) synchronized with devices. This will include the research, content development, script writing, translation, recording and supply of files in an agreed format. The contract will cover a variety of foreign language translations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 031-073742](#)

Section V. Award of contract

Lot No

2

Title

Device Solution (Equipment & Accessories)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

National Galleries Scotland reserves the right to cancel the procurement at any time and not award a contract. The expenditure, work or effort undertaken by tenderers prior to the award of a contract is accordingly a matter solely for the commercial judgement of tenderers.

Late tenders may not be considered by National Galleries Scotland.

(SC Ref:644202)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>