

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002919-2025>

Contract

## **ScotRail Payroll and Finance Services**

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-002919

Procurement identifier (OCID): ocds-h6vhtk-045076

Published 29 January 2025, 9:56am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ScotRail Trains Limited

Atrium Court, , 50 Waterloo Street

Glasgow

G2 6HQ

#### **Email**

[kathleen.gay@scotrail.co.uk](mailto:kathleen.gay@scotrail.co.uk)

#### **Telephone**

+44 3448110141

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<https://www.scotrail.co.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30589](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589)

**I.6) Main activity**

Railway services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ScotRail Payroll and Finance Services

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79211000 - Accounting services

- 79211110 - Payroll management services
- 79211120 - Sales and purchases recording services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011325](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2024

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Solvd.

1/2 The Optima Building, 58 Robertson Street

Glasgow

G2 8DU

Telephone

+44 7880001858

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:788733)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom