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Contract

ScotRail Payroll and Finance Services

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-002919

Procurement identifier (OCID): ocids-h6vhtk-045076

Published 29 January 2025, 9:56am

Section I: Contracting entity

I.1) Name and addresses

ScotRail Trains Limited

Atrium Court, , 50 Waterloo Street

Glasgow

G2 6HQ

Email

kathleen.gay@scotrail.co.uk

Telephone

+44 3448110141

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scotrail.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ScotRail Payroll and Finance Services

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79211000 - Accounting services
- 79211110 - Payroll management services
- 79211120 - Sales and purchases recording services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This involves the variation to an existing contract which was procured whilst ScotRail was under the Abellio franchise ownership. The incumbent supplier (Transport UK t/a Solvd) supplies outsourced business services including finance, payroll and customer experience. A 24 month extension is being awarded to Solvd for the finance and payroll services. ScotRail, having carried out a procurement process, are in the process of implementing a new rostering, time and attendance system which supports the rostering of staff as well as recording daily hours worked and absence and leave management services for all staff. This will ultimately feed into and have an impact on the scope of services provided through this contract. This full implementation will take a period of 12-18 months. The full impact of this change will not be known until the implementation is complete and so to tender these services now will result in duplication of resource and cost as there would require to be an exercise now to develop the services which integrate with our current systems but would require to be carried out again because the services would need to change to integrate with the rostering system. Once the full integration of the rostering system is complete, the scope for these outsourced services can be fully understood, and ScotRail will devise and communicate the future procurement strategy for these services.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011325](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Solvd.

1/2 The Optima Building, 58 Robertson Street

Glasgow

G2 8DU

Telephone

+44 7880001858

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

(SC Ref:788733)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom