

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002919-2024>

Not applicable

## **First Rail, SWR & GWR Ticket Issuing System (TIS) Procurement**

FIRST RAIL HOLDINGS LIMITED

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-002919

Procurement identifier (OCID): ocds-h6vhtk-0433c2

Published 29 January 2024, 1:34pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

#### **Contact**

Ana Gair

#### **Email**

[ana.gair@firstrail.com](mailto:ana.gair@firstrail.com)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

05154485

**Internet address(es)**

Main address

[www.firstgroupplc.com](http://www.firstgroupplc.com)

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

First Rail, SWR & GWR Ticket Issuing System (TIS) Procurement

**II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

FRH framework & two direct agreements (GWR/SWR) for the provision of Ticket Issuing System (TIS) software licences, full software and hardware support and maintenance, and option to procure hardware, for both Station Ticket Office and On-Board Portable Devices for the duration of the contracts.

---

## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-002254](#)

---

## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

For the avoidance of doubt, please see included the Contract Value information missing from "Section II: Object" detailed below:

II.1.5) Estimated total value

Value excluding VAT: £25.25m (5 year Contract)

Estimated Total inc. of extensions & forecast Opex indexation of 5% = £34.1m