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Not applicable

First Rail, SWR & GWR Ticket Issuing System (TIS) Procurement

FIRST RAIL HOLDINGS LIMITED

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-002919

Procurement identifier (OCID): ocds-h6vhtk-0433c2

Published 29 January 2024, 1:34pm

Section I: Contracting authority/entity

I.1) Name and addresses

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

Contact

Ana Gair

Email

ana.gair@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05154485

Internet address(es)

Main address

www.firstgroupplc.com

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

First Rail, SWR & GWR Ticket Issuing System (TIS) Procurement

II.1.2) Main CPV code

- 600000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

FRH framework & two direct agreements (GWR/SWR) for the provision of Ticket Issuing System (TIS) software licences, full software and hardware support and maintenance, and option to procure hardware, for both Station Ticket Office and On-Board Portable Devices for the duration of the contracts.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-002254](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

For the avoidance of doubt, please see included the Contract Value information missing from "Section II: Object" detailed below:

II.1.5) Estimated total value

Value excluding VAT: £25.25m (5 year Contract)

Estimated Total inc. of extensions & forecast Opex indexation of 5% = £34.1m