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Award

Parent and Carer Advocate Service

Wirral Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002872

Procurement identifier (OCID): ocds-h6vhtk-05e501 ([view related notices](#))

Published 13 January 2026, 5:33pm

Scope

Reference

DN792082

Description

To provide support to families in understanding what to expect when their child has been put on a child protection/child in need plan.

Contract 1

Supplier

- KOALA NORTH WEST LTD

Contract value

- £240,000 excluding VAT
- £240,000 including VAT

Below the relevant threshold

Award decision date

13 January 2026

Earliest date the contract will be signed

30 January 2026

Contract dates (estimated)

- 1 February 2026 to 31 March 2027
- 1 year, 1 month, 31 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD74 - Wirral

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

KOALA NORTH WEST LTD

- Companies House: 07314767
- Public Procurement Organisation Number: PDTQ-3689-VGXH

Woodchurch Lane

Birkenhead

CH42 9PH

United Kingdom

Email: admin@koalanw.co.uk

Website: <https://koalanw.co.uk/>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

Wirral Council

- Public Procurement Organisation Number: PBCP-8675-BHWT

Town Hall, Brighton Street

Wallasey

CH44 8ED

United Kingdom

Email: procurementpeople@wirral.gov.uk

Region: UKD74 - Wirral

Organisation type: Public authority - sub-central government