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Award

## **Parent and Carer Advocate Service**

Wirral Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002872

Procurement identifier (OCID): ocds-h6vhtk-05e501 ([view related notices](#))

Published 13 January 2026, 5:33pm

## **Scope**

## **Reference**

DN792082

## **Description**

To provide support to families in understanding what to expect when their child has been put on a child protection/child in need plan.

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## **Contract 1**

## **Supplier**

- KOALA NORTH WEST LTD

## **Contract value**

- £240,000 excluding VAT
- £240,000 including VAT

Below the relevant threshold

## **Award decision date**

13 January 2026

## **Earliest date the contract will be signed**

30 January 2026

## **Contract dates (estimated)**

- 1 February 2026 to 31 March 2027
- 1 year, 1 month, 31 days

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## Contract locations

- UKD74 - Wirral

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## Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
  - 5 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Below threshold - open competition

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## Supplier

**KOALA NORTH WEST LTD**

- Companies House: 07314767
- Public Procurement Organisation Number: PDTQ-3689-VGXH

Woodchurch Lane

Birkenhead

CH42 9PH

United Kingdom

Email: [admin@koalanw.co.uk](mailto:admin@koalanw.co.uk)

Website: <https://koalanw.co.uk/>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

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## Contracting authority

### Wirral Council

- Public Procurement Organisation Number: PBCP-8675-BHWT

Town Hall, Brighton Street

Wallasey

CH44 8ED

United Kingdom

Email: [procurementpeople@wirral.gov.uk](mailto:procurementpeople@wirral.gov.uk)

Region: UKD74 - Wirral

Organisation type: Public authority - sub-central government