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Planning

## **SE939 Leisure Service Performance Management and Improvement Tool**

Sport England

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-002854

Procurement identifier (OCID): ocds-h6vhtk-02928d

Published 11 February 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sport England

21 Bloomsbury Street

London

WC1B 3HF

#### **Email**

[Procurement@sportengland.org](mailto:Procurement@sportengland.org)

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

## **Internet address(es)**

Main address

<https://sportengland.bravosolution.co.uk/>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://sportengland.bravosolution.co.uk/>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SE939 Leisure Service Performance Management and Improvement Tool

Reference number

SE939

#### **II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The National Benchmarking Service and Quest are well established tools that Sport England have developed to support improvements across the sector. They are operated by third party contractors on behalf of Sport England and overseen by an independent board representative of key sector bodies.

The Quest and NBS Board have undertaken extensive consultation with the sector and its members to develop a new Leisure Service Performance Management and Improvement Tool which will replace the existing contracts which are due to expire in October 2021. This tool will support local authorities and their strategic partners to manage and improve service delivery using a framework that consists of three pillars.

1. Performance management and improvement
2. Local authority client support
3. assessment/award

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79411100 - Business development consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- 00 - Other NUTS code

#### **II.2.4) Description of the procurement**

Procurement of a Supplier to establish the reformed service and embed it in over the initial period of the contract. It will be for provider to manage a Performance Management and Improvement Framework for leisure, sport and physical activity and wellbeing.

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England have developed to support improvements across the sector. They are operated by third party contractors on behalf of Sport England and overseen by an independent board representative of key sector bodies.

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The first pillar has two key areas of focus: Efficiency and Effectiveness. It forms the core components of the broader framework. It is closely linked to local strategic outcomes demonstrating progress and promoting continuous improvement

The second pillar is focussed on providing bespoke support to the local authority client and facilitating knowledge sharing. The flexibility of this pillar is a fundamental feature that allows the local authority client to utilise features as and when they are needed, for example during contract review or making decisions such as facility rationalisation.

The third pillar focuses on assessments and mystery visits which are highly valued by the sector. They promote best practice across the sector and seek to raise standards for those areas of the sector where working to achieve sector standards and improving on them are highly valued.

The value of the contract is made up of fees for delivery and income from third parties.

### **II.3) Estimated date of publication of contract notice**

18 May 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes