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Planning

Forensic Case Management System

Police and Crime Commissioner for West Midlands

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002846

Procurement identifier (OCID): ocids-h6vhtk-060519

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Scope

Reference

WMP0919

Description

The Police and Crime Commissioner for West Midlands as the Contracting Authority for West Midlands Police is seeking information to inform the procurement strategy for a future tender for a Forensic Case Management System (FCMS) to support the delivery of forensic science activities. There is a possibility that this may lead to a collaborative opportunity with other contracting authorities.

The supplier market engagement is being held to explore if there are solutions, systems or innovations within the market place which may be able to provide the below and inform the future procurement strategy and/or specification:

Support all forensic science activities, including digital forensics, enabling the end-to-end management of forensic cases from submission through examination, reporting, review, and finalisation.

Support evidential integrity, continuity, and full auditability across multiple forensic disciplines.

Capable of integration with existing force systems, including Command and Control, Records Management and Property Management systems, to enable secure and efficient data exchange, reduce duplication, and support operational policing requirements.

Provide the capability to securely store, manage, and retrieve forensic imagery and documentation, including photographs, reports, exhibits, and associated materials, with appropriate access controls, versioning, and audit trails.

Functionality to support quality management, including compliance with applicable forensic standards and regulatory requirements, audit processes, non-conformance management, and continuous improvement.

An integrated asset register is required to record, manage, and track forensic assets, tools, and equipment, including calibration, maintenance, and lifecycle information.

Comprehensive management information and reporting, including configurable dashboards and reporting tools to support operational, performance, and strategic oversight.

Ability to support automation, including workflow management, task allocation, alerts, and automated retention and disposal of records and digital material in line with legislative, regulatory, and force retention policies.

The future engagement may also test feasibility, potential commercials and delivery models.

Participation in this, or any future market engagement, is not a condition of participation in any future procurement.

Contract dates (estimated)

- 1 April 2028 to 31 March 2033
- Possible extension to 31 March 2036
- 8 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 79996100 - Records management

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

30 September 2026

Engagement process description

Initial registration of interest to be invited to a Virtual MS Team event on Wednesday 21st January 2026, 10am to 11.30am.

Please register via email to: procurement@westmidlands.police.uk

Deadline for registration: Tuesday 20th January 2026, 12 noon

Possible future events could include:

Supplier Questionnaires/Requests for further information

1-2-1 Engagement Sessions by invitation

System demonstrations by invitation

Contracting authority

Police and Crime Commissioner for West Midlands

- Public Procurement Organisation Number: PHLH-1699-TDLT

Lloyd House, Colmore Circus Queensway

Birmingham

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United Kingdom

Email: procurement@westmidlands.police.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government