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Tender

## **Tender for the Provision of Digital Telehealth Care System**

Halton Borough Council

F02: Contract notice

Notice identifier: 2023/S 000-002831

Procurement identifier (OCID): ocds-h6vhtk-03a138

Published 30 January 2023, 4:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Halton Borough Council

Kingsway House, Kingsway

Widnes

WA8 7EA

#### **Contact**

Mrs Pauline Lowe

#### **Email**

[pauline.lowe@halton.gov.uk](mailto:pauline.lowe@halton.gov.uk)

#### **Telephone**

+44 1511111111

#### **Country**

United Kingdom

**Region code**

UKD71 - East Merseyside

**Internet address(es)**

Main address

<http://www2.halton.gov.uk>

Buyer's address

<http://www2.halton.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.the-chest.org.uk](http://www.the-chest.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.the-chest.org.uk](http://www.the-chest.org.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tender for the Provision of Digital Telehealth Care System

Reference number

DN653272

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Halton Borough Council wishes to procure a replacement electronic Telehealthcare alarm monitoring, and lone working system. The current Tunstall solution delivers a telecare alarm and response service to over approx. 2300 customers and receives over 176,255 alarm calls a year responding to 4565 alarms each year by a manned dispatch team.

The current contract with Tunstall expires in April 2023 and the Council wishes to procure a replacement digital solution.

An additional driver for the change is to align any system with the scheduled switch over of the national telecommunications infrastructure from analogue (PSTN) to digital (IP) telephone services by 2025. More recently the service has begun to implement Assistive Technology (AT) and Telehealth solutions into Customers Care Plans. Most of the AT operates utilising digital ready IP. The AT equipment includes home monitoring-based solutions consisting of consumer led Internet of Things (IOT) sensors and GPS tracking devices. The Council are actively promoting how technology products in the consumer tech market can help residents to have a positive impact on their life, such as reducing social isolation and enabling them to retain independence in their own homes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £430,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKD71 - East Merseyside

### **II.2.4) Description of the procurement**

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### **II.2.5) Award criteria**

Cost criterion - Name: Pricing / Weighting: 40

Cost criterion - Name: Quality / Weighting: 60

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 June 2023

End date

31 May 2026

This contract is subject to renewal

Yes

Description of renewals

Plus the option to extend for up to 2 x 3 years

until 31st May 2029 and 31st May 2032

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Criteria as outlined within the Tender documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 March 2023

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

1 March 2023

Local time

11:05am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Halton Borough Council

Municipal Building

Widnes

Country

United Kingdom