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Planning

shared telecare alarm receiving centre (ARC) technology solution

Scotland Excel

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2022/S 000-002831

Procurement identifier (OCID): ocids-h6vhtk-0311a9

Published 1 February 2022, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

Contact

Richard Bridgen

Email

ICT@scotland-excel.org.uk

Telephone

+44 1414888230

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.scotland-excel.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

shared telecare alarm receiving centre (ARC) technology solution

Reference number

DO/SXL- ARC

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The solution will provide a common platform to enable and simplify telecare providers' move to digital telecare. Telecare providers will also work in partnership with the supplier over the contract term to use the solution to design and deliver new and innovative telecare and health / care services.

II.1.5) Estimated total value

Value excluding VAT: £4,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

provision of a shared telecare alarm receiving centre (ARC) technology solution

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland
- UKL - Wales

II.2.4) Description of the procurement

This Prior Information Notice (PIN) relates to the provision of a shared telecare alarm receiving centre (ARC) technology solution.

The solution will provide a common platform to enable and simplify telecare providers' move to digital telecare. Telecare providers will also work in partnership with the supplier over the contract term to use the solution to design and deliver new and innovative telecare and health / care services.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

It is intended for this to be a single lot framework

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

It is intended for this framework to be a single lot framework

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.3) Estimated date of publication of contract notice

1 June 2022

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

This information will be provided in the contract notice and the SPD Scotland Module

III.1.2) Economic and financial standing

List and brief description of selection criteria

This information will be provided in the SPD Scotland Module and the contract notice

III.1.3) Technical and professional ability

List and brief description of selection criteria

This information will be provided in the SPD Scotland Module and the contract notice

Section IV. Procedure

IV.1) Description

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The solution will exceed 4 years because of the impending switch off of the analogue telephone system scheduled to be completed in 2025

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.5) Scheduled date for start of award procedures

1 August 2022

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Scotland Excel is the procurement centre of expertise for the local government sector in Scotland. All 32 Scottish councils are

currently members of Scotland Excel. Scotland Excel, in cooperation with the Scottish Government's Technology Enabled Care programme and

the Digital Office for Scottish Local Government have been consulting with Scottish councils and other public bodies that offer telecare

services on the collaborative procurement of a framework for a Shared Telecare Alarm Receiving Centre Technology (ARC) solution.

It is hoped that a shared ARC Technology solution will offer a range of benefits for telecare providers, including:

- Offering an ARC solution available to all Scottish councils and other Scottish public bodies.
- Helping simplify and accelerate the move to digital telecare, without the need to change call handling arrangements.
- Offering financial economies and operational efficiencies.
- Simplifying operational processes.
- Better use of data and reporting to monitor and improve services.
- Improving services for citizens by providing a platform for designing and delivering new and innovative telecare, and other health / care services.

In order to gain an understanding of the current market, Scotland Excel would like interested suppliers to register their interest

in this opportunity. Scotland Excel may then meet with suppliers and/or invite potential suppliers to present information to a

range of stakeholders.

To register your interest in this notice please email: ICT@scotland-excel.org.uk.

This notice does not relate to an award of contract although a future tendering exercise is envisaged. This tender will be subject of a separate, voluntary OJEU notice. Responses from providers will be used to inform the procurement strategy but neither Scotland Excel nor any contracting authorities will be bound to accept any views

stated. The scheduled date for start of award procedures provided above is indicative only at this time and may be subject to

change.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=680612.

(SC Ref:680612)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

Country

United Kingdom