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Contract

Service Quality Auditing Regime (SQR)

ABELLIO EAST ANGLIA LTD

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-002824

Procurement identifier (OCID): ocds-h6vhtk-02bfe2

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Section I: Contracting entity

I.1) Name and addresses

ABELLIO EAST ANGLIA LTD

11th Floor,1 Stratford Place, Westfield Stratford City, Montfichet Road

LONDON

E201EJ

Contact

Noel Miller

Email

noel.miller@greateranglia.co.uk

Telephone

+44 7970287398

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.greateranglia.co.uk>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Service Quality Auditing Regime (SQR)

II.1.2) Main CPV code

- 79212000 - Auditing services

II.1.3) Type of contract

Services

II.1.4) Short description

The objective of the SQR is to identify an independent auditor who has the ability to conduct periodic assessments to audit our stations, people and fleet assets, and to ensure a continued level of high performance via ongoing audits and monitoring.

Previously there has not been a requirement of this type in place on GA. As such we require an initial start-up and ongoing inspection regime to be introduced across all stations and

trains that we operate, including of our colleagues and online presence.

As a major hub for our services, there is also a requirement for biannual inspections to be completed at Liverpool Street station despite it being operated by Network Rail.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,429,955

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia
- UKH3 - Essex
- UKI - London

Main site or place of performance

The service would be performed across the Greater Anglia network, which currently consists of 134 stations.

II.2.4) Description of the procurement

Greater Anglia are requesting proposals for the overall auditing service that is to be conducted as part of the Service Quality Regime (SQR).

It is envisaged that the procurement and subsequent contract will require an initial asset tagging exercise that will need to be conducted as part of the overall service.

II.2.11) Information about options

Options: Yes

Description of options

In conjunction with the Department for Transport, there is an optional 2 year extension at 12 month increments following the initial term.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-014447](#)

IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice

The contracting entity will not award any further contracts based on the above periodic indicative notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 January 2022

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,429,955

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Abellio East Anglia Limited

London

Country

United Kingdom