

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002816-2023>

Planning

Money Transmission Service for Government Banking

H M Revenue & Customs

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-002816

Procurement identifier (OCID): ocds-h6vhtk-03a12d

Published 30 January 2023, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

Trinity Bridge House, 2 Dearmans Place

Salford

M3 2 BS

Contact

James Power

Email

james.power1@hmrc.gov.uk

Telephone

+44 3000587827

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Direct & Indirect Taxation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Money Transmission Service for Government Banking

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking sits within HMRC and is the banking shared service provider to Government and the wider public sector, providing banking services to over 650 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, Government Banking contracts with commercial banks. The current Money Transmission Service (MTS) contracts which facilitate this process are due to expire in March 2025.

The purpose of this PIN is to:

- a) advise the banking industry that HMRC (on behalf of Government Banking) is considering undertaking a tendering exercise to award new contract(s) for the provision of MTS;
- b) request information from the market on available services and invite feedback on several key themes which are of interest to Government Banking as it considers the potential new tendering exercise; and
- c) invite potential providers to register for an upcoming market engagement exercise through HMRC's eSourcing system.

II.1.6) Information about lots

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The option of using Lots for any eventual contract is under review and may be informed by responses to this PIN

II.2) Description

II.2.1) Title

Money Transmission Services

Lot No

1

II.2.2) Additional CPV code(s)

- 66111000 - Central bank services
- 66115000 - International payment transfer services
- 66172000 - Financial transaction processing and clearing-house services
- 66180000 - Foreign exchange services
- 66600000 - Treasury services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking sits within HMRC and is the banking shared service provider to Government and the wider public sector, providing banking services to over 650 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, Government Banking contracts with commercial banks. The current Money Transmission Service (MTS) contracts which facilitate this process are due to expire in March 2025.

The purpose of this PIN is to:

- a) advise the banking industry that HMRC (on behalf of Government Banking) is considering undertaking a tendering exercise to award new contract(s) for the provision of MTS;
- b) request information from the market on available services and invite feedback on several key themes which are of interest to Government Banking as it considers the potential new tendering exercise; and
- c) invite potential providers to register for an upcoming market engagement exercise through HMRC's eSourcing system - using the instructions provided below.

For the intentions of this Prior Information Notice (PIN) / Request for Information (RFI), HMRC Commercial, a directorate within HMRC that provides support as a cross-government shared service, is acting on behalf of Government Banking. Therefore, HMRC Commercial does not solely represent the interests of HMRC in publishing this PIN.

Government Banking is seeking long term arrangements for MTS which are resilient, secure and able to move with industry changes. For example, the following, non-exhaustive, list of banking services are in scope:

- Account provision;
- Electronic Banking;
- Bacs services (Direct Credit and Direct Debit);
- Same day payments and receipts (Faster Payments and CHAPS);
- Payable Orders;
- International payments and receipts including foreign exchange;
- Local banking; cheque and cash deposit and withdrawal facilities including options for customers who are unbanked;
- Bulk cash and cheque processing;

- Customer Support including general account administration and incident management; and
- Ancillary services including, but not limited to, account sweeping, data services, Host to Host, APIs and counter fraud services.

These service requirements may be delivered across multiple lots and any resulting contracts will be enabled for use by Government Banking customers including Government departments, executive agencies, non-departmental bodies, and the wider public sector (including the National Health Service).

The market is invited to participate in market engagement and provide feedback primarily on the following key themes:

- Industry Changes (including New Payments Architecture)
- Open Banking / Overlay Services (e.g. Confirmation of Payee)
- Application Programming Interfaces (APIs)
- Cheque Image Clearing
- Commercial cost model
- Transition including Sort Code Porting
- Security

The market is invited to provide details of the types of services they can provide in order to assist with increasing our market knowledge by registering for access to the RFI as described in the Additional Information section and completing a Market Information Questionnaire.

II.2.14) Additional information

HMRC invite interested parties to register using the guidance below.

This requirement will be met by an eSourcing Rfl using HMRC SAP Ariba. Please can you ensure you are registered with the HMRC SAP Ariba to gain access to the Rfl documentation which will contain full details.

If you are not already registered, the registration link is: <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

As part of the registration process you will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address. Once you have completed the activation process you will receive a further email by return confirming the 'registration process is now complete' and providing you with 'your organisation's account ID' number. If an email response from HMRC is not received within one working day of your request, please re-contact sapariba.hmrcsupport@hmrc.gsi.gov.uk (after first checking your spam in-box) notifying non-receipt and confirming when your registration request was first made.

Once you have obtained 'your organisation's account ID' number, please email James.power1@hmrc.gov.uk and copy in lan.anderson1@hmrc.gov.uk and e.procurement@hmrc.gov.uk with your account ID number. Once you have complied with the foregoing you will receive an e-mail confirming access to the Rfl. Further information about HMRC's procurement tool SAP Ariba, a Suppliers Guide and general information about supplying to HMRC is available on the HMRC website: www.hmrc.gov.uk/about/supplying.htm . If you have already registered on SAP Ariba then you may also need to re-register on HMRC's SAP Ariba in order to be added to the event

II.3) Estimated date of publication of contract notice

31 January 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes