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Contract

Urgent Eye Care Services in South West London

NHS South West London Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-002802

Procurement identifier (OCID): ocds-h6vhtk-03118c

Published 1 February 2022, 12:04pm

Section I: Contracting authority

I.1) Name and addresses

NHS South West London Clinical Commissioning Group

120 The Broadway

Wimbledon, London

SW19 1RH

Email

Bisi.aiyeleso@swlondon.nhs.uk

Country

United Kingdom

NUTS code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

https://swlondonccg.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Eye Care Services in South West London

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service is commissioned from a lead provider (PES) to deliver urgent eye care services from numerous local optical practices. The Service provides initial contact, telephone triage, remote consultations and where necessary face to face assessments and management of recent onset symptomatic or urgent ocular presentations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £810,725

II.2) Description

II.2.3) Place of performance

NUTS codes

UKI6 - Outer London – South

Main site or place of performance

SWL boroughs of Wandsworth, Merton, Sutton, Kingston and Richmond

II.2.4) Description of the procurement

The service is commissioned to deliver urgent eye care services from numerous local optical practices. The Service provides initial contact, telephone triage, remote consultations and where necessary face to face assessments and management of recent onset symptomatic or urgent ocular presentations. The anticipated outcomes from the service include management within the service (with patients discharged post management), onward referral to acute care (for patients requiring more complex management), onward referral to another healthcare provider (for patients requiring follow up outside the service). The service will also signpost any patients that do not meet service criteria to the most appropriate service for their needs.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Extreme emergency brought about by events unforeseeable for the contracting authority (impact of COVID pandemic).

The contract is being awarded to secure urgently required clinical capacity within primary care for urgent eye conditions. This supports the maintenance of capacity within acute care and within GP practices to manage other conditions due to the pressures that have developed as a consequence of the COVID pandemic.

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

V.2.3) Name and address of the contractor

Primary Eyecare Services Limited

Waulk Mill, 51 Bengal Street

Manchester

M4 6LN

Country

United Kingdom

NUTS code

• UKD33 - Manchester

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £810,725

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 90 %

Short description of the part of the contract to be subcontracted

The whole of the Service will be subcontracted to Optometry practices within SWL, with the lead provider being responsible for contract management, payments, reporting.

Section VI. Complementary information

VI.3) Additional information

The contract is being awarded to secure urgently required clinical capacity within primary care for urgent eye conditions. This supports the maintenance of capacity within acute care and within GP practices to manage other conditions due to the pressures that have developed as a consequence of the COVID pandemic.