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Contract

## **Supply of Insurance Services**

Kent County Council (t/a KCS Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-002799

Procurement identifier (OCID): ocds-h6vhtk-0417b7

Published 26 January 2024, 4:05pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Kent County Council (t/a KCS Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

#### **Email**

[Tamara.Stevens@csltd.org.uk](mailto:Tamara.Stevens@csltd.org.uk)

#### **Telephone**

+44 8081685808

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.commercialservices.org.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Supply of Insurance Services

Reference number

Y23069

**II.1.2) Main CPV code**

- 66510000 - Insurance services

**II.1.3) Type of contract**

Services

## **II.1.4) Short description**

LOT 1 – Insurance Providers with Claims Handling and Associated Services LOT 2 – Insurance Brokerage with Claims Handling and Associated Services Both LOTs will cover the provision of a range of insurances and protection including, but not limited to, the following areas:

•Business and student travel (including overseas travel) •Computer equipment (fixed or portable) •Contract works for building projects •Cyber insurance •Employers liability •Employment practices liability •Engineering insurance •Health insurance •Hirers liability •Life insurance •Legal expenses •Liability insurance •Libel and slander •Loss due to employee dishonesty or crime by third parties •Motor vehicles •Motor occasional business use •Personal accident •Professional indemnity •Property and construction •Property damage including glass, money, refrigerated/frozen food and goods in transit •Public and products liability •Statutory plant inspection services

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Insurance Providers with Claims Handling and Associated Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

LOT 1 – Insurance Providers with Claims Handling and Associated Services LOT 1 is for Insurance Providers and covers: Claims Handling This is a provision for compensation claims handling and may include, but is not limited to: •Employers liability •Property loss and damage •Public liability •Third party vehicle claims •Uninsured loss recovery Associated Services may extend beyond the scope of the Services purchased and may include, but is not limited to: •End user support •Integration •Project management •Service desk •Training and consultancy

## **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Insurance Brokerage with Claims Handling and Associated Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66518100 - Insurance brokerage services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

LOT 2 – Insurance Brokerage with Claims Handling and Associated Services LOT 2 is for Insurance Brokers and will cover: Claims Handling This is a provision for compensation claims handling and may include, but is not limited to: •Employers liability •Property loss and damage •Public liability •Third party vehicle claims •Uninsured loss recovery Associated Services may extend beyond the scope of the Services purchased and may include, but is not limited to: •End user support •Integration •Project management •Service desk •Training and consultancy

### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-033433](#)

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## **Section V. Award of contract**

### **Contract No**

Y23069

### **Lot No**

1

### **Title**

Insurance Providers

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Insurance Brokers

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=838448562>

GO Reference: GO-2024126-PRO-25054788

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[Tamara.Stevens@csltd.org.uk](mailto:Tamara.Stevens@csltd.org.uk)

Telephone

+44 8081685808

Country

United Kingdom

Internet address

[www.commercialservices.org.uk](http://www.commercialservices.org.uk)

#### **VI.4.2) Body responsible for mediation procedures**

Commercial Services

Procurement Services Group, 1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[Tamara.Stevens@csltd.org.uk](mailto:Tamara.Stevens@csltd.org.uk)

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