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Contract

Supply of Insurance Services

Kent County Council (t/a KCS Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-002799

Procurement identifier (OCID): ocids-h6vhtk-0417b7

Published 26 January 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (t/a KCS Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

Tamara.Stevens@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Insurance Services

Reference number

Y23069

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

LOT 1 – Insurance Providers with Claims Handling and Associated Services LOT 2 – Insurance Brokerage with Claims Handling and Associated Services Both LOTs will cover

the provision of a range of insurances and protection including, but not limited to, the following areas: •Business and student travel (including overseas travel) •Computer equipment (fixed or portable) •Contract works for building projects •Cyber insurance •Employers liability •Employment practices liability •Engineering insurance •Health insurance •Hirers liability •Life insurance •Legal expenses •Liability insurance •Libel and slander •Loss due to employee dishonesty or crime by third parties •Motor vehicles •Motor occasional business use •Personal accident •Professional indemnity •Property and construction •Property damage including glass, money, refrigerated/frozen food and goods in transit •Public and products liability •Statutory plant inspection services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Insurance Providers with Claims Handling and Associated Services

Lot No

1

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

LOT 1 – Insurance Providers with Claims Handling and Associated Services LOT 1 is for Insurance Providers and covers: Claims Handling This is a provision for compensation claims handling and may include, but is not limited to: •Employers liability •Property loss and damage •Public liability •Third party vehicle claims •Uninsured loss recovery Associated Services may extend beyond the scope of the Services purchased and may include, but is not limited to: •End user support •Integration •Project management

- Service desk •Training and consultancy

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Insurance Brokerage with Claims Handling and Associated Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66518100 - Insurance brokerage services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

LOT 2 – Insurance Brokerage with Claims Handling and Associated Services LOT 2 is for Insurance Brokers and will cover: Claims Handling This is a provision for compensation claims handling and may include, but is not limited to: •Employers liability •Property loss and damage •Public liability •Third party vehicle claims •Uninsured loss recovery Associated Services may extend beyond the scope of the Services purchased and may include, but is not limited to: •End user support •Integration •Project management •Service desk •Training and consultancy

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033433](#)

Section V. Award of contract

Contract No

Y23069

Lot No

1

Title

Insurance Providers

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Lot No

2

Title

Insurance Brokers

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=838448562>

GO Reference: GO-2024126-PRO-25054788

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

Tamara.Stevens@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Internet address

www.commercialservices.org.uk

VI.4.2) Body responsible for mediation procedures

Commercial Services

Procurement Services Group, 1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

Tamara.Stevens@csltd.org.uk

Telephone

+44 8081685808

Country

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