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Planning

Housing Related Support - Floating Support

Essex County Council

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-002782

Procurement identifier (OCID): ocids-h6vhtk-04d6a0

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Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Mr Craig Forster

Email

Craig.Forster@essex.gov.uk

Telephone

+44 3330136759

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Related Support - Floating Support

Reference number

DN760647

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

We are looking to hold a Market Engagement event for this opportunity in March 2025, if you are interested please contact craig.forster@essex.gov.uk for an invite to our event.

In 2019, ECC commissioned the Floating Support Service. Operating a peripatetic model, the service delivers flexible, outreach support across the County; providing cost-effective interventions to vulnerable adults and their families, who are at imminent risk of losing their accommodation, or whom may be experiencing a period of crisis.

The service is aimed at people across a range of housing tenure, including those accommodated in social housing, owner-occupiers, private rented accommodation, as well as people who are homeless and need to make a housing application to their relevant Local Housing Authority.

Interventions include, but are not limited to, help with maintaining tenancies, including development of basic living skills, budgeting, applications for benefits, debt advice, reducing antisocial behaviour, and liaising with landlords regarding repairs etc. The service also supports with making applications for housing and finding suitable/alternative accommodation.

While the Service continues to work in close partnership with the Local Housing Authorities (LHAs), it has also forged strong links to wider statutory and voluntary agencies, including Adult Social Care, drug and alcohol treatment providers and criminal justice agencies. As noted above, this has become increasingly important due to the prevalence of complexity of needs. The service therefore takes a holistic view of the person/s they are supporting to identify co-occurring and or other underlying needs, such as mental-ill-health and substance misuse, which are likely to be driving and or compounding their needs around housing. As such, the service ensures that managed referrals are made to relevant services to address these. Similarly, the service also facilitates access to education, training and employment opportunities.

Support is targeted and intended to be time limited (generally working with individuals for up to around 6 months) to enable people to reach a point where their circumstances are stabilised, and they can continue to manage independently. However, where needs cannot be met, or issues remain unresolved at the end of six months, the service will continue to support and monitor progress until, as far as possible, a positive outcome is achieved.

II.1.5) Estimated total value

Value excluding VAT: £17,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

ECC is seeking to procure one provider to deliver the Floating Support Service, which will continue to focus on preventing homelessness for vulnerable individuals, who also have a number of co-occurring needs which are likely to be driving and or compounding the risk of homelessness or other accommodation related issues. The service is therefore integral to the wider local system to identifying and engaging with individuals who have a range of multiple and complex needs, working in close partnership with a whole range of statutory and voluntary specialist services. The service is also a key early intervention and prevention service, working to address potential homelessness before it happens, and providing solutions where this is unavoidable.

II.2.6) Estimated value

Value excluding VAT: £17,500,000

II.3) Estimated date of publication of contract notice

1 June 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes