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Contract

Variation No 1 IT Asset Management and Associated products listed in ORD5145470-1

THE UNIVERSITY OF BIRMINGHAM

F03: Contract award notice

Notice identifier: 2024/S 000-002781

Procurement identifier (OCID): ocds-h6vhtk-04350b

Published 26 January 2024, 3:14pm

Section I: Contracting authority

I.1) Name and addresses

THE UNIVERSITY OF BIRMINGHAM

Edgbaston

BIRMINGHAM

B152TT

Contact

Sarah Randle

Email

s.l.randle@bham.ac.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Companies House

RC000645

Internet address(es)

Main address

<http://www.birmingham.ac.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Variation No 1 IT Asset Management and Associated products listed in ORD5145470-1

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement of IT asset management solutions

There are three elements to this:

- IT Asset Management (ITAM) solution which includes Hardware Asset Management (HAM)
- Software Asset Management (SAM)
- Discovery tool

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £542,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

An exercise was completed to determine how to source the IT Asset Management Solution and the direct model was preferred over a reseller option.

ServiceNow was determined to be the supplier to fully meet the requirements.

There is an existing contract with an expiry date of 31 July 2025 and the ITAM will be aligned with the existing contract with a co-termination date

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

An exercise was completed to determine how to source the IT Asset Management Solution and the direct model was preferred over a reseller option.

ServiceNow was determined to be the supplier to fully meet the requirements.

There is an existing contract with an expiry date of 31 July 2025 and the ITAM will be aligned with the existing contract with a co-termination date

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The decision to choose ServiceNow is because it is the sole comprehensive source for our requirements

ServiceNow allows us to monitor the usage of Software-as-a-service (SAAS) applications which is a capability not seen by other products.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ServiceNow UK Limited

Staines Upon Thames

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

Companies House

06299382

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £542,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The University of Birmingham

Edgbaston

Birmingham

B15 2TT

Country

United Kingdom