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Contract

## **Variation No 1 IT Asset Management and Associated products listed in ORD5145470-1**

THE UNIVERSITY OF BIRMINGHAM

F03: Contract award notice

Notice identifier: 2024/S 000-002781

Procurement identifier (OCID): ocds-h6vhtk-04350b

Published 26 January 2024, 3:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

THE UNIVERSITY OF BIRMINGHAM

Edgbaston

BIRMINGHAM

B152TT

#### **Contact**

Sarah Randle

#### **Email**

[s.l.randle@bham.ac.uk](mailto:s.l.randle@bham.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG31 - Birmingham

**Companies House**

RC000645

**Internet address(es)**

Main address

<http://www.birmingham.ac.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Variation No 1 IT Asset Management and Associated products listed in ORD5145470-1

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Procurement of IT asset management solutions

There are three elements to this:

- IT Asset Management (ITAM) solution which includes Hardware Asset Management (HAM)
- Software Asset Management (SAM)
- Discovery tool

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £542,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

#### **II.2.4) Description of the procurement**

An exercise was completed to determine how to source the IT Asset Management Solution and the the direct model was preferred over a reseller option.

ServiceNow was determined to be the supplier to fully meet the requirements.

There is an existing contract with an expiry date of 31 July 2025 and the ITAM will be aligned with the existing contract with a co-termination date

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

An exercise was completed to determine how to source the IT Asset Management Solution and the the direct model was preferred over a reseller option.

ServiceNow was determined to be the supplier to fully meet the requirements.

There is an existing contract with an expiry date of 31 July 2025 and the ITAM will be aligned with the existing contract with a co-termination date

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The decision to choose ServiceNow is because it is the sole comprehensive source for our requirements

ServiceNow allows us to monitor the usage of Software-as-a-service (SAAS) applications which is a capability not seen by other products.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ServiceNow UK Limited

Staines Upon Thames

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

Companies House

06299382

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £542,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The University of Birmingham

Edgbaston

Birmingham

B15 2TT

Country

United Kingdom