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Tender

Non-Obstetric Ultrasound Service for Surrey Heartlands Integrated Care Board

Surrey Heartlands Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-002750

Procurement identifier (OCID): ocids-h6vhtk-04d689

Published 27 January 2025, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Surrey Heartlands Integrated Care Board

Falcon Room, Woodhatch Place, 11 Cockshot Hill, Woodhatch

Reigate

RH2 8EF

Email

nhs.cs.corporateservices@nhs.net

Telephone

+44 1306646822

Country

United Kingdom

Region code

UKJ26 - East Surrey

Internet address(es)

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

Buyer's address

<https://commercialsolutions.bravosolution.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://commercialsolutions.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://commercialsolutions.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://commercialsolutions.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Obstetric Ultrasound Service for Surrey Heartlands Integrated Care Board

II.1.2) Main CPV code

- 85150000 - Medical imaging services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey Heartlands ICB is seeking to appoint a contract for the provision of a non-obstetric ultrasound service to eligible patients registered with a GP in Surrey Heartlands ICB North West Surrey Place. This contract is for a local, direct access non-obstetric ultrasound service. The Provider is required to provide staff qualified to appropriate levels of skill and experience, using ultrasound equipment which complies with the guidance set by the Royal College of Radiologists. The service will require connection to NHS image transfer solutions, provide robust performance management systems and guarantee stringent levels of clinical governance.

Providers will be required to provide diagnostic investigation and a report to the referrer, which covers the description of the investigation and findings and, where appropriate, any recommendations which may include further imaging or investigation and advice on Primary Care management. The use of structured reporting will support local referrers in their options for further clinical management. The service will need to be fully quality assured, validated and supported by Surrey Heartlands ICB.

The Provider must aim to provide an excellent patient experience across the entire clinical and patient pathway. In order to measure this, Providers should have in place robust mechanisms for collecting patient feedback using approaches that reflect the diverse nature of their patient population. This should include as a minimum, a Patient Satisfaction Survey and one real time feedback mechanism. There must be a sound process for receiving and dealing with suggestions, compliments and complaints.

Surrey Heartlands ICB is intending to follow the Competitive Process to award a contract under The Health Care Services (Provider Selection Regime) Regulations 2023.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ26 - East Surrey

Main site or place of performance

Surrey

II.2.4) Description of the procurement

Surrey Heartlands ICB is seeking to appoint a contract for the provision of a non-obstetric ultrasound service to eligible patients registered with a GP in Surrey Heartlands ICB North West Surrey Place. This contract is for a local, direct access non-obstetric ultrasound service. The Provider is required to provide staff qualified to appropriate levels of skill and experience, using ultrasound equipment which complies with the guidance set by the Royal College of Radiologists. The service will require connection to NHS image transfer solutions, provide robust performance management systems and guarantee stringent levels of clinical governance.

Providers will be required to provide diagnostic investigation and a report to the referrer, which covers the description of the investigation and findings and, where appropriate, any recommendations which may include further imaging or investigation and advice on Primary Care management. The use of structured reporting will support local referrers in their options for further clinical management. The service will need to be fully quality assured, validated and supported by Surrey Heartlands ICB.

The Provider must aim to provide an excellent patient experience across the entire clinical and patient pathway. In order to measure this, Providers should have in place robust mechanisms for collecting patient feedback using approaches that reflect the diverse nature of their patient population. This should include as a minimum, a Patient Satisfaction Survey and one real time feedback mechanism. There must be a sound process for receiving and dealing with suggestions, compliments and complaints.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Details of any extension to be advised by the Authority

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See Procurement documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 February 2025

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

17 February 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Instructions to access the tender documents:

Please follow the following link to go to the portal:

<https://commercialsolutions.bravosolution.co.uk/>

Please log on to the portal if you already have an account. You can register for a free account if you do not have an existing account.

Once logged on, click below 'PQQs/ITTs Open to All Suppliers'.

Please find "pqq_1175" for "Non-Obstetric Ultrasound Service for Surrey Heartlands Integrated Care Board".

Access "pqq_1175" and express your interest.

You should be able to download documents, respond to the questions directly and using the templates provided and then upload back on to the portal.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

The Independent Patient Choice and Procurement Panel

London

Country

United Kingdom