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Contract

Enterprise Level Information Communication Technology (ICT) Solutions 2023 Digital Technology Framework Agreement (ComIT 3 – Complete IT 3)

HealthTrust Europe LLP (HTE) acting on behalf of

F03: Contract award notice

Notice identifier: 2024/S 000-002748

Procurement identifier (OCID): ocds-h6vhtk-03b3f1

Published 26 January 2024, 1:55pm

Section I: Contracting authority

I.1) Name and addresses

HealthTrust Europe LLP (HTE) acting on behalf of

19 George Road

Edgbaston, Birmingham

B15 1NU

Email

Sinead.Joseph@htepg.com

Telephone

+44 08458875000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://healthtrusteurope.bravosolution.co.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enterprise Level Information Communication Technology (ICT) Solutions 2023 Digital Technology Framework Agreement (ComIT 3 – Complete IT 3)

Reference number

SF053384

II.1.2) Main CPV code

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.1.3) Type of contract

Supplies

II.1.4) Short description

The scope of this framework agreement across 1 (One) Lot, enables the purchase of end-to end digital requirements. This includes procurements of individual or standalone ICT solutions, alongside procurements for combined/ bundled solutions across the entire Hardware, Software, Cybersecurity, Computer science solutions and associated services landscape.

The Framework will enable a range of purchase options and value add benefits including but not limited to; storage and logistics, configuration, finance, Device as a Service (DaaS) and leasing; enabling Participating Authorities to update their ICT estate in a way that best meets their individual needs, the needs of a group of Contracting Authorities, or the needs of their Integrated Care Systems (ICS).

A non-exhaustive summary of these 6 Lead categories is detailed below:

Hardware

The provision of products, services and solutions for the design, supply, installation, delivery and facilitation of enterprise level ICT hardware solutions, across a range of brands, specifications, manufacturers and finance (including lease) options. This hardware categorisation ranges from Hardware-as-a-Service (Haas), single hardware purchases and modifications of hardware equipment to full specification design, build,

installation, deployment, support and maintenance of enterprise level infrastructure for complete ICT Solutions.

Software

The provision, implementation and facilitation of all software solutions. This varies from commoditised off the shelf programs, applications and software packages to complex bespoke software and system developed solutions. This incorporates all aspects of software licensing and software support models including cloud, mobile software licensing and Software-as-a-Service (SaaS). Software solutions are to include; cloud service & solutions, operating software, programmes and applications, internet Solutions, social media solutions, bespoke software development, auditing and testing, software asset management (SAM), software license optimisation, monetisation and deployment, application programming interfacing (API), software portfolio management (SPM), software support and maintenance services and other products, solutions or services which may reasonably be described as software, development, programs or applications.

ICT Security and Cybersecurity

The provision, implementation and facilitation of all necessary ICT elements, to provide robust defences against security threats whether internal, external, digital or physical. The

security category consists of technologies, solutions, processes, and controls designed to protect systems, networks and data from risk. ICT Technology Assisted Services including Digitisation and Digitalisation. The supply and delivery of a variety of technology assisted services to enhance a Participating Authorities delivery, performance and experience of ICT solutions. The provision of supporting value-added services which combine with the processes and functions of software, hardware, networks, telecommunications and electronics. This varies from the supply of individual services to the supply of overarching digitisation and digitalisation solutions (including managed services) to enhance health, social services and public service delivery.

Computer Science

The provision, implementation and facilitation of all products and services to optimise and improve an organisation's data processing capabilities. Solutions are to include:-

automation, machine learning, natural language processing, artificial intelligence and cognitive computing.

Social Value

The Social Value categorisation will aid Participating Authorities in ensuring that what they buy creates additional benefits for society. It will enable public sector bodies to meet their

social value outcomes and deliverables (where applicable) by assessing, recording, measuring and reporting social value objectives, outcomes and processes where applicable.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,000,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 22000000 - Printed matter and related products
- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 30200000 - Computer equipment and supplies
- 30211200 - Mainframe hardware
- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting
- 31100000 - Electric motors, generators and transformers
- 31200000 - Electricity distribution and control apparatus
- 31300000 - Insulated wire and cable
- 31400000 - Accumulators, primary cells and primary batteries
- 31500000 - Lighting equipment and electric lamps
- 31600000 - Electrical equipment and apparatus
- 31700000 - Electronic, electromechanical and electrotechnical supplies
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32200000 - Transmission apparatus for radiotelephony, radiotelegraphy, radio broadcasting and television
- 32300000 - Television and radio receivers, and sound or video recording or reproducing apparatus
- 32400000 - Networks

- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33100000 - Medical equipments
- 34000000 - Transport equipment and auxiliary products to transportation
- 35000000 - Security, fire-fighting, police and defence equipment
- 35100000 - Emergency and security equipment
- 35120000 - Surveillance and security systems and devices
- 35200000 - Police equipment
- 35700000 - Military electronic systems
- 38000000 - Laboratory, optical and precision equipments (excl. glasses)
- 38100000 - Navigational and meteorological instruments
- 38600000 - Optical instruments
- 38700000 - Time registers and the like; parking meters
- 38800000 - Industrial process control equipment and remote-control equipment
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 42000000 - Industrial machinery
- 42500000 - Cooling and ventilation equipment
- 42900000 - Miscellaneous general and special-purpose machinery
- 44000000 - Construction structures and materials; auxiliary products to construction (except electric apparatus)
- 45000000 - Construction work
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48200000 - Networking, Internet and intranet software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48400000 - Business transaction and personal business software package

- 48500000 - Communication and multimedia software package
- 48600000 - Database and operating software package
- 48700000 - Software package utilities
- 48730000 - Security software package
- 48800000 - Information systems and servers
- 48900000 - Miscellaneous software package and computer systems
- 50000000 - Repair and maintenance services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50400000 - Repair and maintenance services of medical and precision equipment
- 51000000 - Installation services (except software)
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 64000000 - Postal and telecommunications services
- 64220000 - Telecommunication services except telephone and data transmission services
- 71000000 - Architectural, construction, engineering and inspection services
- 71200000 - Architectural and related services
- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services
- 72110000 - Hardware selection consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72140000 - Computer hardware acceptance testing consultancy services
- 72200000 - Software programming and consultancy services
- 72212732 - Data security software development services
- 72212983 - Development software development services
- 72212984 - Program testing software development services
- 72230000 - Custom software development services

- 72254100 - Systems testing services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72268000 - Software supply services
- 72300000 - Data services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72400000 - Internet services
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 72700000 - Computer network services
- 72800000 - Computer audit and testing services
- 72900000 - Computer back-up and catalogue conversion services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79900000 - Miscellaneous business and business-related services
- 80000000 - Education and training services

- 92000000 - Recreational, cultural and sporting services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Supplies and Services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for an additional 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-007857](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boxxe Limited

Artemis House, Eboracum Way, Heworth Green,

York

YO31 7RE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CCS Media Limited

80 Mount Street

Nottingham

NG1 6HH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

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2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CDW Limited

One New Change

London

EC4M 9AF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

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V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter (UK) Ltd

Hatfield Business Park, Hatfield Avenue

Hatfield

AL10 9TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

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2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GBM Digital Technologies Limited Trading as Sync

16-18 Midland Street, Ardwick

Manchester

M12 6LB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section V. Award of contract

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct (UK) Ltd

Technology Building, Insight Campus, Terry Street

Sheffield

S9 2BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

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V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix Software Limited

Bytes House, Randalls Way

Leatherhead

KT22 7TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat plc

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Specialist Computer Centres (SCC) Plc

James House, Warwick Road, Tyseley

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ultima Business Solutions Limited

Gainsborough House, Manor Park

Reading

RG2 0NA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XMA Limited

44 Wilford Industrial Estate, Ruddington Lane, Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £545,454,545

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Department, HealthTrust Europe LLP

19 George Road

Birmingham

B15 1NU

Country

United Kingdom