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Tender

Telesales Services

ESB ENERGY LIMITED

F07: Qualification system – utilities

Call for competition

Notice identifier: 2021/S 000-002740

Procurement identifier (OCID): ocids-h6vhtk-02921b

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Section I: Contracting entity

I.1) Name and addresses

ESB ENERGY LIMITED

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London

EC3R7QR

Contact

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Email

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Telephone

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Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.esbenergy.co.uk/>

I.3) Communication

Tenders or requests to participate must be submitted electronically via

https://irl.eu-supply.com/ctm/Supplier/PublicPurchase/182791/0/0?returnUrl=ctm/Supplier/publictenders&b=ETENDERS_SIMPLE

I.6) Main activity

Electricity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telesales Services

II.1.2) Main CPV code

- 79342100 - Direct marketing services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 79340000 - Advertising and marketing services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

The purpose of this Questionnaire is to establish a list of candidates to form a group from which the contracting entity may select candidates to participate in mini tendering processes during the duration of the qualification system. Mini tendering processes will be conducted by ESB Energy as required and as demand arises for telesales services during the three-year term of the qualification system. Inclusion on the list will not be a guarantee of work or tendering opportunities.

The information provided in response to this questionnaire by applicants will be assessed by ESB Energy in accordance with the requirements and criteria set out in the questionnaire and it is intended that depending on the quality and type of details submitted ESB Energy will select candidates for participation in mini tendering as telesales requirements arise

II.2.8) Duration of the qualification system

Indefinite duration

Section IV. Procedure

IV.2) Administrative information

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

ESb Energy

London

Country

United Kingdom