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Tender

## **Telesales Services**

ESB ENERGY LIMITED

F07: Qualification system – utilities

Call for competition

Notice identifier: 2021/S 000-002740

Procurement identifier (OCID): ocds-h6vhtk-02921b

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### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ESB ENERGY LIMITED

Tricor Suite 4th Floor, 50 Mark Lane

London

EC3R7QR

#### **Contact**

Michael Dalton

#### **Email**

[michael.dalton2@esb.ie](mailto:michael.dalton2@esb.ie)

#### **Telephone**

+353 17026473

#### **Country**

United Kingdom

**NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<https://www.esbenergy.co.uk/>

**I.3) Communication**

Tenders or requests to participate must be submitted electronically via

[https://irl.eu-supply.com/ctm/Supplier/PublicPurchase/182791/0/0?returnUrl=ctm/Supplier/publictenders&b=ETENDERS\\_SIMPLE](https://irl.eu-supply.com/ctm/Supplier/PublicPurchase/182791/0/0?returnUrl=ctm/Supplier/publictenders&b=ETENDERS_SIMPLE)

**I.6) Main activity**

Electricity

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telesales Services

#### **II.1.2) Main CPV code**

- 79342100 - Direct marketing services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79340000 - Advertising and marketing services

#### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The purpose of this Questionnaire is to establish a list of candidates to form a group from which the contracting entity may select candidates to participate in mini tendering processes during the duration of the qualification system. Mini tendering processes will be conducted by ESB Energy as required and as demand arises for telesales services during the three-year term of the qualification system. Inclusion on the list will not be a guarantee of work or tendering opportunities.

The information provided in response to this questionnaire by applicants will be assessed by ESB Energy in accordance with the requirements and criteria set out in the questionnaire and it is intended that depending on the quality and type of details submitted ESB Energy will select candidates for participation in mini tendering as telesales requirements arise

#### **II.2.8) Duration of the qualification system**

Indefinite duration

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

ESb Energy

London

Country

United Kingdom