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Contract

GP Streaming In the Emergency Department

MERSEY & WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-002734

Procurement identifier (OCID): ocids-h6vhtk-04d680

Published 27 January 2025, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

MERSEY & WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST

Whiston Hospital

PRESCOT

L355DR

Contact

Marie Garnett

Email

Marie.Garnett@merseywestlancs.nhs.uk

Telephone

+44 7516766579

Country

United Kingdom

Region code

UKD71 - East Merseyside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.merseywestlancs.nhs.uk>

Buyer's address

<https://Marie.Garnett@merseywestlancs.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Streaming In the Emergency Department

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of short term GP streaming service in the Emergency Department (ED) to aid patient flow and ensure the continuation of safe and effective service provision, during high demand for ED services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £66,145

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Whiston Hospital

Warrington Road

Prescot

Merseyside

L35 5DR

II.2.4) Description of the procurement

Supply of services

II.2.5) Award criteria

Quality criterion - Name: Reduction in ED waiting times / Weighting: 25

Quality criterion - Name: Patient Experience / Weighting: 25

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The term can be extended for a further 4 weeks subject to a comprehensive needs assessment by the Trust, which will include the ongoing demand for ED services.

II.2.14) Additional information

Price weighting is to ensure value for money in respect of the use of public funds.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

The Trust had declared a critical incident in its Emergency Department due to the volume and complexity of patients attending for urgent treatment. To ensure the service remained safe and without risk, the Trust had to mobilise an additional measure of primary care streaming in the ED, to ensure patients attending were seen in priority order, by an appropriate clinician, based on their presenting condition.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

MWL/PC24/PSR012025

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Primary Care 24

4-6 ENTERPRISE WAY WAVERTREE TECHNOLOGY PARK

Liverpool

L13 1FB

Email

Michelle.Traynor@pc24.nhs.uk

Telephone

+44 1512542553

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10991987

Internet address

<https://primarycare24.org.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £66,145

Total value of the contract/lot: £66,145

Section VI. Complementary information

VI.3) Additional information

Not Applicable

VI.4) Procedures for review

VI.4.1) Review body

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom