

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002734-2025>

Contract

## **GP Streaming In the Emergency Department**

MERSEY & WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-002734

Procurement identifier (OCID): ocds-h6vhtk-04d680

Published 27 January 2025, 3:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

MERSEY & WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST

Whiston Hospital

PRESCOT

L355DR

#### **Contact**

Marie Garnett

#### **Email**

[Marie.Garnett@merseywestlancs.nhs.uk](mailto:Marie.Garnett@merseywestlancs.nhs.uk)

#### **Telephone**

+44 7516766579

#### **Country**

United Kingdom

**Region code**

UKD71 - East Merseyside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.merseywestlancs.nhs.uk>

Buyer's address

<https://Marie.Garnett@merseywestlancs.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GP Streaming In the Emergency Department

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of short term GP streaming service in the Emergency Department (ED) to aid patient flow and ensure the continuation of safe and effective service provision, during high demand for ED services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £66,145

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Whiston Hospital

Warrington Road

Prescot

Merseyside

L35 5DR

#### **II.2.4) Description of the procurement**

Supply of services

#### **II.2.5) Award criteria**

Quality criterion - Name: Reduction in ED waiting times / Weighting: 25

Quality criterion - Name: Patient Experience / Weighting: 25

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: Yes

Description of options

The term can be extended for a further 4 weeks subject to a comprehensive needs assessment by the Trust, which will include the ongoing demand for ED services.

#### **II.2.14) Additional information**

Price weighting is to ensure value for money in respect of the use of public funds.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

The Trust had declared a critical incident in its Emergency Department due to the volume and complexity of patients attending for urgent treatment. To ensure the service remained safe and without risk, the Trust had to mobilise an additional measure of primary care streaming in the ED, to ensure patients attending were seen in priority order, by an appropriate clinician, based on their presenting condition.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section V. Award of contract**

### **Contract No**

MWL/PC24/PSR012025

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Primary Care 24

4-6 ENTERPRISE WAY WAVERTREE TECHNOLOGY PARK

Liverpool

L13 1FB

Email

[Michelle.Traynor@pc24.nhs.uk](mailto:Michelle.Traynor@pc24.nhs.uk)

Telephone

+44 1512542553

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10991987

Internet address

<https://primarycare24.org.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £66,145

Total value of the contract/lot: £66,145

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Not Applicable

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom