

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002712-2025>

Contract

## **P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accommodation**

Birmingham City Council

F03: Contract award notice

Notice identifier: 2025/S 000-002712

Procurement identifier (OCID): ocids-h6vhtk-03ee04

Published 27 January 2025, 2:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City Council

Council House, Victoria Square

Birmingham

B1 1BB

#### **Contact**

Commercial and Procurement Services

#### **Email**

[etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

<https://www.finditinbirmingham.com>

Buyer's address

<https://www.in-tendhost.co.uk/birminghamcc>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accomodation

Reference number

P2054

**II.1.2) Main CPV code**

- 98380000 - Dog kennel services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and

Low Rise Accommodation including:• Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £975,000

### **II.2) Description**

#### **II.2.1) Title**

Central/North

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911300 - Window-cleaning services
- 90911200 - Building-cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

## **II.2.4) Description of the procurement**

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including: • Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

## **II.2.5) Award criteria**

Quality criterion - Name: Quality and Social Value / Weighting: 30% and 20%

Price - Weighting: 50%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

South and East

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services

- 90911000 - Accommodation, building and window cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including:• Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Social Value / Weighting: 30% and 20%

Price - Weighting: 50%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-023123](#)

---

## **Section V. Award of contract**

### **Contract No**

P2054

### **Lot No**

2

### **Title**

Provision of Cleaning Services to Low Rise and Sheltered Accommodation - South and East

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hi-spec Facilities Services Ltd

20 Schooner Park, Schooner Court, Crossways Business Park

Dartford, Kent

DA2 6NW

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

4373379

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £528,000

Total value of the contract/lot: £528,000

---

## **Section V. Award of contract**

### **Contract No**

P2054

### **Lot No**

1

### **Title**

Provision of Cleaning Services to Low Rise and Sheltered Accommodation - Central and North

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**



27 January 2025

**V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Pinnacle FM Ltd

8th Floor Holborn Tower, 137-144 High Holborn

London

WC1V 6PL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £446,000

Total value of the contract/lot: £446,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom