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Contract

P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accommodation

Birmingham City Council

F03: Contract award notice

Notice identifier: 2025/S 000-002712

Procurement identifier (OCID): ocids-h6vhtk-03ee04

Published 27 January 2025, 2:03pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

Council House, Victoria Square

Birmingham

B1 1BB

Contact

Commercial and Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.finditinbirmingham.com>

Buyer's address

<https://www.in-tendhost.co.uk/birminghamcc>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accomodation

Reference number

P2054

II.1.2) Main CPV code

- 98380000 - Dog kennel services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and

Low Rise Accommodation including:• Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £975,000

II.2) Description

II.2.1) Title

Central/North

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911300 - Window-cleaning services
- 90911200 - Building-cleaning services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including: • Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 30% and 20%

Price - Weighting: 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South and East

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services

- 90911000 - Accommodation, building and window cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including:• Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 30% and 20%

Price - Weighting: 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023123](#)

Section V. Award of contract

Contract No

P2054

Lot No

2

Title

Provision of Cleaning Services to Low Rise and Sheltered Accommodation - South and East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hi-spec Facilities Services Ltd

20 Schooner Park, Schooner Court, Crossways Business Park

Dartford, Kent

DA2 6NW

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

4373379

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £528,000

Total value of the contract/lot: £528,000

Section V. Award of contract

Contract No

P2054

Lot No

1

Title

Provision of Cleaning Services to Low Rise and Sheltered Accommodation - Central and North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pinnacle FM Ltd

8th Floor Holborn Tower, 137-144 High Holborn

London

WC1V 6PL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £446,000

Total value of the contract/lot: £446,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom