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Contract

Norfolk & Waveney ICB - Courier and Associated Services

NHS Norfolk and Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-002709

Procurement identifier (OCID): ocds-h6vhtk-03e02c

Published 26 January 2024, 11:37am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

Lakeside 400 Old Chapel Way Broadland Business Park

Norwich

NR7 0WG

Contact

Corporate Services

Email

corporate.services@eoecph.nhs.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Norfolk & Waveney ICB - Courier and Associated Services

II.1.2) Main CPV code

- 64120000 - Courier services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk & Waveney ICB (Norfolk and Norwich University Hospital NHS Foundation Trust (NNUH), James Paget University Hospital (JPUH) and Queen Elizabeth Hospital

(QEHLK)) have awarded a contract to a single supplier for the provision of Courier and Associated Services within the ICB.

The scope of the proposed contract will include the following organisations:

- ~ Norfolk and Norwich NHS Foundation Trust
- ~ The Queen Elizabeth NHS Foundation Trust
- ~ James Paget University Hospital

However, it is also permissible that services from other Norfolk & Waveney ICB organisations may be onboarded during the lifetime of the contract to ensure regional service requirements are met.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,400,000

II.2) Description

II.2.2) Additional CPV code(s)

- 64100000 - Post and courier services
- 64120000 - Courier services
- 64100000 - Post and courier services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The scope of the contract includes but is not limited to:

Courier Services for Eastern Pathology Alliance for Norfolk and Norwich Hospital (NNUH), James Paget Hospital (JPH) and The Queen Elizabeth Hospital (QEHL).

Network Logistics Solutions for NNUH, JPH and QEHL to deliver daily logistic solutions to Community Services including but not limited to:

Pharmacy

Pathology
Blood Sciences
Microbiology
Medical Records
Equipment
Shuttle Service

The service is expected to be 7 days a week, 365 days a year, with Ad-Hoc work to be included.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 2 x 12-months after the initial term of 60-months comes to an end.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029345](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 December 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ERS Medical 1

Leeds

LS10 1AD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10783395

Internet address

<https://www.emedgroup.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,400,000

Lowest offer: £10,400,000 / Highest offer: £10,400,001 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Litigation

8th Floor, South Colonnade, Canary Wharf

London

E14 4PU

Country

United Kingdom

