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Tender

Provision of a Cashless Catering System

Pembrokeshire County Council

F02: Contract notice

Notice identifier: 2025/S 000-002696

Procurement identifier (OCID): ocids-h6vhtk-045534

Published 27 January 2025, 12:36pm

Section I: Contracting authority

I.1) Name and addresses

Pembrokeshire County Council

County Hall, Haverfordwest

Pembrokeshire

SA61 1TP

Email

donna.murphy@pembrokeshire.gov.uk

Telephone

+44 1437775905

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

<https://www.pembrokeshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0255

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/home.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Cashless Catering System

Reference number

PROC/2324/154

II.1.2) Main CPV code

- 48110000 - Point of sale (POS) software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Pembrokeshire County Council operates a centrally managed catering service. This service currently provides catering arrangements for 52 primary schools, 3 middle schools, 5 secondary schools, 1 special school and 1 pupil learning centre. In addition to its school settings the Council also has 2 mobile units which provide catering for outdoor events.

Initially the Council is seeking tenders for the supply and installation of a centralised Cashless Catering system in all education settings and mobile units.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 55520000 - Catering services

- 55524000 - School catering services
- 48444000 - Accounting system
- 48110000 - Point of sale (POS) software package
- 30142000 - Accounting machines and cash registers
- 72514000 - Computer facilities management services
- 55512000 - Canteen management services
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

Main site or place of performance

Pembrokeshire

II.2.4) Description of the procurement

Initially the Council is seeking tenders for the supply and installation of a centralised Cashless Catering system in all education settings and mobile units.

The new system must improve the management information in relation to the following:

- Improved uptake of school meals in secondary schools.
- A reduced risk of errors in ordering in each establishment.
- A more stable and reliable system within schools, which will reduce queuing and improve the overall dining experience.
- Improved monitoring by service management to drive down waste and costs.

The successful supplier will be responsible for migrating Pembrokeshire County Council's existing data for pupils into the new system by no later than 1st September 2025

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2025

End date

31 August 2030

This contract is subject to renewal

Yes

Description of renewals

up to 24 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to purchase Nutritional Analysis Software and Secondary and Middle School pre-order Software.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013491](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 March 2025

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 March 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: At the end of the 5 years initial contract period or after 5 years if the extension option is utilised

VI.3) Additional information

This tender will be run on eTenderwales Bravo Solution.

In order to be considered for this tender you must submit via this portal.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=147651

(WA Ref:147651)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom