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Contract

Support to return home from hospital service

Birmingham City Council

F03: Contract award notice

Notice identifier: 2024/S 000-002657

Procurement identifier (OCID): ocids-h6vhtk-03d848

Published 25 January 2024, 11:10pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support to return home from hospital service

Reference number

P1007

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is looking to procure a service that will support citizens who are being discharged from hospital or an enablement bed to return home. This will include delivering the following: • Support on the day of discharge for individuals with follow up support within 72 hours • Deliver a basic food parcel • Benefit maximisation • Befriending • Undertake simple shopping (non-financial) • Making sure the home environment is warm, comfortable and safe • Supporting to pay bills and make appointments • Collecting medication prescriptions or setting up a prescription delivery • Practical assistance with accumulated posts, completion of forms, letter writing and posting • Helping to find out about and access community activities to keep people connected to their local communities The Contract will be for a period of 1 year (unless terminated under the terms and conditions of contract) with the option to extend for up to 1 year. The contract will be awarded to a single provider.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £700,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

This will include delivering the following:• Support on the day of discharge for individuals with follow up support within 72 hours• Deliver a basic food parcel• Benefit maximisation • Befriending • Undertake simple shopping (non-financial)• Making sure the home environment is warm, comfortable and safe • Supporting to pay bills and make appointments• Collecting medication prescriptions or setting up a prescription delivery• Practical assistance with accumulated posts, completion of forms, letter writing and posting• Helping to find out about and access community activities to keep people connected to their local communities

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 50% and 20%

Price - Weighting: Price 30%

II.2.11) Information about options

Options: Yes

Description of options

With an option to extend for a further period of 1 year subject to satisfactory performance and budgetary availability.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017682](#)

Section V. Award of contract

Contract No

P1007

Title

Support to return home from hospital service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Claremont Living

Head Office, 18-21 Summer Hill Terrace

Birmingham

B1 3RA

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £840,000

Total value of the contract/lot: £840,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom