

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002655-2025>

Contract

An operator for the Halls

Norwich City Council

F03: Contract award notice

Notice identifier: 2025/S 000-002655

Procurement identifier (OCID): ocds-h6vhtk-047e78

Published 27 January 2025, 10:28am

Section I: Contracting authority

I.1) Name and addresses

Norwich City Council

City Hall

NORWICH

NR21NH

Email

procurement@norwich.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.norwich.gov.uk/site/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

An operator for the Halls

II.1.2) Main CPV code

- 92000000 - Recreational, cultural and sporting services

II.1.3) Type of contract

Services

II.1.4) Short description

Norwich City Council are looking to appoint an organisation or lead partner to take over the day-to-day running of The Halls. This will include programming, event management, staffing, marketing & box office, day-to-day venue management (including cleaning, minor repairs, compliance, risk management), bar management, budget management and anything else pertinent to successful venue management.

The contracted site covered by this is The Halls, St Andrew's Plain, Norwich, NR3 1AU and includes St Andrew's Hall, Blackfriars Hall, the Cloisters, the Crypt, Becket's Chapel, Chapter House (remains) and other meeting, office, and operational rooms within the complex.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norwich City Council are looking to appoint an organisation or lead partner to take over the day-to-day running of The Halls. This will include programming, event management, staffing, marketing & box office, day-to-day venue management (including cleaning, minor repairs, compliance, risk management), bar management, budget management and anything else pertinent to successful venue management.

The contracted site covered by this is The Halls, St Andrew's Plain, Norwich, NR3 1AU and includes St Andrew's Hall, Blackfriars Hall, the Cloisters, the Crypt, Becket's Chapel, Chapter House (remains) and other meeting, office, and operational rooms within the complex.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-022293](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norwich City Council

Norwich

Country

United Kingdom

