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Tender

T20/13_Student Residential Internet Provider

Anglia Ruskin University Higher Education Corporation

F02: Contract notice

Notice identifier: 2021/S 000-002655

Procurement identifier (OCID): ocds-h6vhtk-0291c6

Published 9 February 2021, 5:37pm

Section I: Contracting authority

I.1) Name and addresses

Anglia Ruskin University Higher Education Corporation

Bishop Hall Lane

Chelmsford

CM1 1SQ

Email

procurement@aru.ac.uk

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

www.aru.ac.uk

Buyer's address

<https://in-tendhost.co.uk/angliaruskinuniversity>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/angliaruskinuniversity>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/angliaruskinuniversity>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T20/13_Student Residential Internet Provider

Reference number

T20/13

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Anglia Ruskin University ("the University") is seeking a Supplier/Provider for the provision of Residential / Guest Internet services across Student accommodation, owned and/or managed by Anglia Ruskin University. Telephony and provision of handsets is excluded.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Chelmsford

II.2.4) Description of the procurement

The University is seeking an agreement for the provision of Internet services across the University owned and managed Student residential buildings (approximately 1055 student

rooms. The solution will need to provide both a wired service into each bedroom, plus a wireless (Wi-Fi) service to provide full building coverage to all rooms and communal areas of the buildings (including entrance, social areas, and kitchens within the residential buildings), with no dead spots as students move around their building. In addition to providing services to students, the network is also required to provide wired and wireless connections for any devices needed to support Laundry Services additional cabling will be required in these areas to facilitate the online functionality. The proposed solution must operate independently of the existing University network infrastructure, and must allow for normal student usage demands, to include online gaming, and legal and reasonable file sharing and downloading. The service level expected should be representative as a current average across UK households, with a typical download speed of at least 100 Mb/s per room (both wired and Wi-Fi). We expect the Infrastructure to be "future proof" for the duration of the contract, to potentially include increasing speed to support emerging functionality. Eduroam should be a provision and not be disadvantaged by their own provision. All student personal data is to be handled according to UK Data protection law and any other applicable legislation. We are committed to delivering an excellent experience to all of our students, and so we require your service to be in line with this commitment. to cat5 e solution as minimum. A facility is required for individual users to utilise and register multiple devices, and any limit on the number of personal devices must be specified. Via AP point in each room A year-round service is required and must be available to both academic students and also to short-term occupiers (who may include under 18-year-olds, who will require additional filtering options). Residents should be able to upgrade the service if required, and a 24-hour support service is expected to be provided. Provision must also be available for a number of additional guest accounts to enable University staff accounts to access the Internet for housing management, including maintenance purposes. The incumbent supplier's contract expires on 31st July 2021, the successful supplier must be able to co-operate with the incumbent supplier to arrange transition and complete the transition from the existing supplier to their new circuit and solution by the expiry date, schedule to be agreed, please provide details of how this will be achieved. The go live date for the network managed service for all buildings must be 1st August 2021. The transaction must have minimum impact on students in residence. Upon expiry, all active equipment (Switches, Access Points, Firewalls, Servers, P2P line of site bridge) remains the ownership of the current provider. All passive equipment (internal/external cabling, patch panels) remain under the Universities ownership. The network specification detail and drawings must be provided to the University Account Manager.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 7

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

option to extend on a year by year basis for 24 months after initial term

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see Selection Questionnaire

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 March 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 March 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Anglia Ruskin University Higher Education Corporation

Bishop Hall Lane

Chelmsford

CM1 1SQ

Email

procurement@aru.ac.uk

Country

United Kingdom

Internet address

www.aru.ac.uk

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Anglia Ruskin University will incorporate the statutory 10 day standstill period under regulation 87 into the award process. The regulations provide a mechanism for aggrieved parties who have been harmed or who are at risk of harm by Anglia Ruskin University's breach of the regulations to take action in the High Court. Any such action should be brought promptly and in any event within 30 days of the date the Tenderer knew or ought to have known that grounds for starting proceedings have arisen. The procedures and grounds for appeal are set out in regulation 92.