This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/002638-2024">https://www.find-tender.service.gov.uk/Notice/002638-2024</a>

#### **Planning**

# **Money Transmission Services for Government Banking**

H M Revenue & Customs

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-002638

Procurement identifier (OCID): ocds-h6vhtk-0434a9

Published 25 January 2024, 4:18pm

# **Section I: Contracting authority**

## I.1) Name and addresses

H M Revenue & Customs

Trinity Bridge House

Salford

**M3 5BS** 

#### Contact

James Power

#### **Email**

james.power1@hmrc.gov.uk

#### Country

**United Kingdom** 

## Region code

UK - United Kingdom

**H M Revenue & Customs** 

**HMRC** 

Internet address(es)

Main address

www.gov.uk

# I.3) Communication

Additional information can be obtained from the above-mentioned address

## I.4) Type of the contracting authority

Ministry or any other national or federal authority

## I.5) Main activity

Other activity

**Direct and Indirect Taxation** 

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Money Transmission Services for Government Banking

Reference number

**SR10** 

#### II.1.2) Main CPV code

• 66110000 - Banking services

## II.1.3) Type of contract

Services

#### II.1.4) Short description

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking (GB) sits within HMRC and is the banking shared service provider to Government and the wider public sector, providing banking services to over 600 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, GB contracts with commercial banks. The current Money Transmission Services (MTS) contracts which facilitate this process are due to expire in March 2025.

The purpose of this updated PIN is to:

- a) advise the banking industry that HMRC (on behalf of GB) intends to undertake a tendering exercise to award new contract(s) for the provision of MTS;
- b) Provide further information on envisaged MTS requirements and the prospective procurement; and
- c) invite potential providers to register (if not already registered) through HMRC's eSourcing system using the instructions provided below.

For the intentions of this Prior Information Notice (PIN), HMRC Commercial, a directorate within HMRC, is acting on behalf of GB. Therefore, HMRC Commercial does not solely represent the interests of HMRC in publishing this PIN.

GB is seeking long term arrangements for MTS which are resilient, secure and able to move with industry changes. The following, non-exhaustive, list of banking services are in scope:

- Account Provision;
- · Electronic Banking;
- Payment Products
- Reporting
- Customer Support
- Incident Management
- Overlay Services

It is envisaged service requirements will be delivered across the following lots:

- Lot 1 "House Bank A" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 2 "House Bank B" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 3 "Overseas Payments" covers regular and one-off Spot FX not covered by Lots 1 and 2 (i.e., Exotics), ACH network services and FX advisory services.

Any resulting contracts will be enabled for use by GB customers including Government departments, executive agencies, non-departmental bodies, and the wider public sector (including the National Health Service). Further customer information is provided in the "Customer Background" document.

It is intended the Restricted Procedure will be used to source MTS requirements, with the 'Selection Stage' commencing in March 2024 and the 'Award Stage' commencing in June 2024. Subsequently, the envisaged contract award date is January 2025.

Please see the 'Detailed PIN information' document for further information on the scope of requirements and prospective procurement timescales.

## II.1.6) Information about lots

This contract is divided into lots: Yes

## II.2) Description

#### II.2.1) Title

Lot No

1

## II.2.2) Additional CPV code(s)

- 66111000 Central bank services
- 66115000 International payment transfer services
- 66172000 Financial transaction processing and clearing-house services
- 66180000 Foreign exchange services
- 66600000 Treasury services

## II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

## II.2.4) Description of the procurement

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking (GB) sits within HMRC and is the banking shared service provider to Government and the wider public sector, providing banking services to over 600 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, GB contracts with commercial banks. The current Money Transmission Services (MTS) contracts which facilitate this process are due to expire in March 2025.

The purpose of this updated PIN is to:

a) advise the banking industry that HMRC (on behalf of GB) intends to undertake a

tendering exercise to award new contract(s) for the provision of MTS;

- b) Provide further information on envisaged MTS requirements and the prospective procurement; and
- c) invite potential providers to register (if not already registered) through HMRC's eSourcing system using the instructions provided below.

For the intentions of this Prior Information Notice (PIN), HMRC Commercial, a directorate within HMRC, is acting on behalf of GB. Therefore, HMRC Commercial does not solely represent the interests of HMRC in publishing this PIN.

GB is seeking long term arrangements for MTS which are resilient, secure and able to move with industry changes. The following, non-exhaustive, list of banking services are in scope:

- Account Provision;
- Electronic Banking;
- Payment Products
- Reporting
- Customer Support
- Incident Management
- Overlay Services

It is envisaged service requirements will be delivered across the following lots:

- Lot 1 "House Bank A" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 2 "House Bank B" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 3 "Overseas Payments" covers regular and one-off Spot FX not covered by Lots 1 and 2 (i.e., Exotics), ACH network services and FX advisory services.

Any resulting contracts will be enabled for use by GB customers including Government departments, executive agencies, non-departmental bodies, and the wider public sector (including the National Health Service). Further customer information is provided in the

"Customer Background" document.

It is intended the Restricted Procedure will be used to source MTS requirements, with the 'Selection Stage' commencing in March 2024 and the 'Award Stage' commencing in June 2024. Subsequently, the envisaged contract award date is January 2025.

Please see the 'Detailed PIN information' document for further information on the scope of requirements and prospective procurement timescales.

## II.2) Description

#### II.2.1) Title

Lot No

2

## II.2.2) Additional CPV code(s)

- 66111000 Central bank services
- 66115000 International payment transfer services
- 66172000 Financial transaction processing and clearing-house services
- 66180000 Foreign exchange services
- 66600000 Treasury services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking (GB) sits within HMRC and is the banking shared service provider to Government and the wider public sector, providing banking services to over 600 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, GB contracts with commercial banks. The current Money Transmission Services (MTS)

contracts which facilitate this process are due to expire in March 2025.

The purpose of this updated PIN is to:

- a) advise the banking industry that HMRC (on behalf of GB) intends to undertake a tendering exercise to award new contract(s) for the provision of MTS;
- b) Provide further information on envisaged MTS requirements and the prospective procurement; and
- c) invite potential providers to register (if not already registered) through HMRC's eSourcing system using the instructions provided below.

For the intentions of this Prior Information Notice (PIN), HMRC Commercial, a directorate within HMRC, is acting on behalf of GB. Therefore, HMRC Commercial does not solely represent the interests of HMRC in publishing this PIN.

GB is seeking long term arrangements for MTS which are resilient, secure and able to move with industry changes. The following, non-exhaustive, list of banking services are in scope:

- Account Provision;
- Electronic Banking;
- Payment Products
- Reporting
- Customer Support
- Incident Management
- Overlay Services

It is envisaged service requirements will be delivered across the following lots:

- Lot 1 "House Bank A" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 2 "House Bank B" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 3 "Overseas Payments" covers regular and one-off Spot FX not covered by Lots 1

and 2 (i.e., Exotics), ACH network services and FX advisory services.

Any resulting contracts will be enabled for use by GB customers including Government departments, executive agencies, non-departmental bodies, and the wider public sector (including the National Health Service). Further customer information is provided in the "Customer Background" document.

It is intended the Restricted Procedure will be used to source MTS requirements, with the 'Selection Stage' commencing in March 2024 and the 'Award Stage' commencing in June 2024. Subsequently, the envisaged contract award date is January 2025.

Please see the 'Detailed PIN information' document for further information on the scope of requirements and prospective procurement timescales.

## II.2) Description

## II.2.1) Title

Lot No

3

### II.2.2) Additional CPV code(s)

- 66111000 Central bank services
- 66115000 International payment transfer services
- 66172000 Financial transaction processing and clearing-house services
- 66180000 Foreign exchange services
- 66600000 Treasury services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

His Majesty's Revenue and Customs (HMRC) is the UK's tax, payments and customs authority and collects the money that pays for the UK's public services and gives financial support to people.

Government Banking (GB) sits within HMRC and is the banking shared service provider to

Government and the wider public sector, providing banking services to over 600 organisations (hereafter referred to as "customers").

To deliver the direct-to-bank model and facilitate payments in and out of Government, GB contracts with commercial banks. The current Money Transmission Services (MTS) contracts which facilitate this process are due to expire in March 2025.

The purpose of this updated PIN is to:

- a) advise the banking industry that HMRC (on behalf of GB) intends to undertake a tendering exercise to award new contract(s) for the provision of MTS;
- b) Provide further information on envisaged MTS requirements and the prospective procurement; and
- c) invite potential providers to register (if not already registered) through HMRC's eSourcing system using the instructions provided below.

For the intentions of this Prior Information Notice (PIN), HMRC Commercial, a directorate within HMRC, is acting on behalf of GB. Therefore, HMRC Commercial does not solely represent the interests of HMRC in publishing this PIN.

GB is seeking long term arrangements for MTS which are resilient, secure and able to move with industry changes. The following, non-exhaustive, list of banking services are in scope:

- Account Provision;
- Electronic Banking;
- Payment Products
- Reporting
- Customer Support
- Incident Management
- Overlay Services

It is envisaged service requirements will be delivered across the following lots:

• Lot 1 - "House Bank A" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.

- Lot 2 "House Bank B" covers general banking services, including Bacs, CHAPS, Faster Payments, Local Banking, Cheques and Spot FX.
- Lot 3 "Overseas Payments" covers regular and one-off Spot FX not covered by Lots 1 and 2 (i.e., Exotics), ACH network services and FX advisory services.

Any resulting contracts will be enabled for use by GB customers including Government departments, executive agencies, non-departmental bodies, and the wider public sector (including the National Health Service). Further customer information is provided in the "Customer Background" document.

It is intended the Restricted Procedure will be used to source MTS requirements, with the 'Selection Stage' commencing in March 2024 and the 'Award Stage' commencing in June 2024. Subsequently, the envisaged contract award date is January 2025.

Please see the 'Detailed PIN information' document for further information on the scope of requirements and prospective procurement timescales.

## II.3) Estimated date of publication of contract notice

26 January 2024

## Section IV. Procedure

## **IV.1) Description**

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# **Section VI. Complementary information**

## VI.3) Additional information

HMRC invite interested parties to register using the guidance below. Please ensure you are registered with HMRC SAP Ariba to access further documentation including the 'Detailed PIN information'.

If you are not already registered, the registration link is:

## http://hmrc.sourcing-eu.ariba.com/ad/selfRegistration

As part of the registration process you will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address.

Once you have completed the activation process you will receive a further email by return confirming the 'registration process is now complete' and providing you with 'your organisation's account ID' number. If an email response from HMRC is not received within one working day of your request, please re-contact <a href="mailto:sapariba.hmrcsupport@hmrc.gsi.gov.uk">sapariba.hmrcsupport@hmrc.gsi.gov.uk</a> (after first checking your spam inbox) notifying non-receipt and confirming when your registration request was first made.

Once you have obtained 'your organisation's account ID' number, please email <a href="mailto:James.power1@hmrc.gov.uk">James.power1@hmrc.gov.uk</a> and copy in <a href="mailto:chloe.hobbs@hmrc.gov.uk">chloe.hobbs@hmrc.gov.uk</a> and <a href="mailto:e.procurement@hmrc.gov.uk">e.procurement@hmrc.gov.uk</a> with your account ID number, you will then receive an e-mail confirming access

Further information about HMRC's procurement tool SAP Ariba, a Suppliers Guide and general information about supplying to HMRC is available on the HMRC website: <a href="https://www.hmrc.gov.uk/about/supplying.htm">www.hmrc.gov.uk/about/supplying.htm</a>. If you have already registered on SAP Ariba then you may also need to re-register on HMRC's SAP Ariba in order to be added to the event.