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Contract

Healthwatch Richmond and Community Involvement Service

London Borough of Richmond upon Thames

F03: Contract award notice

Notice identifier: 2024/S 000-002633

Procurement identifier (OCID): ocids-h6vhtk-0401c3

Published 25 January 2024, 4:07pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Richmond upon Thames

Civic Centre, 42 York Street

UK-Twickenham: Health and social work services.

TW1 3BZ

Contact

Taiwo Adelano

Email

taiwo.adelano@richmondandwandsworth.gov.uk

Telephone

+44 2088917580

Country

United Kingdom

Region code

UKI75 - Hounslow and Richmond upon Thames

Internet address(es)

Main address

www.richmond.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Richmond and Community Involvement Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch Richmond along with other Local Healthwatch Services primary function is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided. Healthwatch Richmond also help people find the information they need about services in their area. The Richmond Health and Social Care Co-production (HSCC) group was set up in 2014. The Community Involvement service was set up during this period to facilitate the co-production group and support a range of engagement activities across health and social care including recruiting individuals with lived experience to get involved in a range of engagement activities, to work in partnership with officers to help shape the way Adult Social Care services are developed and implemented in the borough

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £862,940

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

II.2.4) Description of the procurement

The London Borough of Richmond upon Thames is inviting tenders from suitably experienced and qualified Providers for the provision of Healthwatch Richmond and Community Involvement Service. The Contract will be for an initial period of three (3) years commencing on 01 April 2024. The Authority may at its discretion extend the contract by two (2) further periods of one (1) year each. The future Service is formed of two distinct service elements; Healthwatch Richmond and Community Involvement service, rationalised into a single contract to create opportunities for efficiencies in service delivery and to implement a more sustainable service model.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 20

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027552](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 January 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Healthwatch Richmond LTD

82 Hampton Road

Twickenham

TW2 5QS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

08382351

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Richmond Council for Voluntary Service

Richmond Adult Community College, Parkshot

Richmond

TW9 2RE

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

03730089

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £862,940

Total value of the contract/lot: £860,940

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=837186002>

GO Reference: GO-2024125-PRO-25042651

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC1A 2LL

Country

United Kingdom