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Award

## **GRC Cloud Service**

STUDENT LOANS COMPANY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002625

Procurement identifier (OCID): ocds-h6vhtk-060493 ([view related notices](#))

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## **Scope**

## **Reference**

2025-TR-0139

## **Description**

Re-procurement of Governance, Risk and Compliance (GRC) Cloud software.

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## **Contract 1. GRC Cloud Service**

## **Supplier**

- METRICSTREAM UK LIMITED

## **Contract value**

- £538,048 excluding VAT
- £645,657 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

23 January 2026

## **Contract dates (estimated)**

- 23 January 2026 to 20 January 2028
- 1 year, 11 months, 29 days

## **Main procurement category**

Goods

## **CPV classifications**

- 48170000 - Compliance software package

## **Contract locations**

- UKM82 - Glasgow City

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

A change in supplier would result in incompatibility and disproportionate technical difficulties. Therefore, a Direct Award to MetricStream is justified under Schedule 5, paragraph 7:

Additional or repeat goods, services or works

7. The public contract concerns the supply of goods, services or works by the existing supplier which are intended as an extension to, or partial replacement of, existing goods, services or works in circumstances where-

(a) a change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and

(b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

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## Supplier

### **METRICSTREAM UK LIMITED**

- Companies House: 08194208
- Public Procurement Organisation Number: PBNG-3384-NJNZ

Fourth Floor St James House

Cheltenham

GL50 3PR

United Kingdom

Email: [nrichie@metricstream.com](mailto:nrichie@metricstream.com)

Website: <http://www.metricstream.com>

Region: UKK13 - Gloucestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. GRC Cloud Service

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## Contracting authority

### STUDENT LOANS COMPANY

- Companies House: 02401034
- Public Procurement Organisation Number: PMXL-3278-BCWT

Memphis Building Lingfield Point

Darlington

DL1 1RW

United Kingdom

Email: [commercial\\_governance@slc.co.uk](mailto:commercial_governance@slc.co.uk)

Region: UKC13 - Darlington

Organisation type: Public authority - central government