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Planning

Independent Advocacy, Support and Well-Being Service

HS2

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2022/S 000-002614

Procurement identifier (OCID): ocds-h6vhtk-0310d0

Published 28 January 2022, 10:45pm

Section I: Contracting entity

I.1) Name and addresses

HS2

High Speed Two (HS2) Ltd, Two Snowhill, Queensway

Birmingham

B4 6GA

Email

Sonam.Mehmi@hs2.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.hs2.org.uk/contact-us>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://hs2.bravosolution.co.uk/esop>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advocacy, Support and Well-Being Service

II.1.2) Main CPV code

- 72253000 - Helpdesk and support services

II.1.3) Type of contract

Services

II.1.4) Short description

Any suppliers interested in delivering the below requirement please express your interest in writing to Sonam.Mehmi@hs2.org.uk by the 24th February 2022 at 17:00

To deliver the HS2 project successfully, HS2 Ltd and the Joint Ventures (JV's) responsible for construction of the railway need to understand and manage the full impact of the project. Our integrated Project teams, and in specific, our integrated Community Engagement teams do this by talking and listening to those affected, as well as working closely with local authorities and elected representatives.

Community Engagement is about creating a long-term and trusted two-way conversation with the communities along the line of route, and in which the railway will operate. Good communication is not only about talking and listening; it is also about demonstrating how the views of local people are taken into consideration in the design, construction and operation of the new railway.

HS2 Ltd are therefore looking to procure third party services to carry out advocacy, support and well-being services along the entire HS2 route. In the past three years the service has supported over 50 individuals and we expect this number to rise as we continue to build the railway.

Support for individuals increased by 109% in the second year of the contract, and service provision has plateaued at around the same level in the third year of the contract. The open cases at the end of each year increased by 140% in the second year and by a further 50% in the third year of the contract. We estimate provision of a service for over 300 individuals throughout the lifespan of this contract.

The objective of this contract is to provide support services for members of affected communities who require additional support when engaging with HS2 Ltd. Examples may include when HS2 is seeking information from individuals regarding land ownership, or when HS2 is disseminating complex information to communities about the scheme.

II.1.5) Estimated total value

Value excluding VAT: £497,952

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 63711000 - Support services for railway transport

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The intended contract will be completed by a HS2 Ltd managed tender and will run for a duration of 2 + 2 + 1 years.

II.3) Estimated date of publication of contract notice

26 January 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes