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Tender

Housing Related Floating Support Services in Flintshire

Flintshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2025/S 000-002610

Procurement identifier (OCID): ocids-h6vhtk-04b0ae

Published 24 January 2025, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

Flintshire County Council

Chapel Street, Flint

Flintshire

CH6 5BD

Contact

Claire Green

Email

Claire.green@flintshire.gov.uk

Telephone

+44 01352703725

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.flintshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Related Floating Support Services in Flintshire

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Flintshire County Council Housing Support Grant (HSG) Team is inviting bids from providers which fully meet the requirements of this Specification and demonstrates value for money against the following projects:

Lot 1 - Young Persons Floating Support Project

Lot 2 - Criminal Offending Floating Support Project

Lot 3 - Older People Floating Support Project

Lot 4 -General and Complex Needs Floating Support Project

Lot 5 - Early Homeless Prevention Floating Support Project

The current contracts come to an end on 30th June 2025 and Flintshire County Council HSG Team are inviting providers to tender for the commission of floating support provision.

Contracts will be for a period of 4 years with the option to extend for a further 2 years.

TUPE information has been provided in the tender pack.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Young Persons Floating Support Project

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The project will offer housing related support to young people aged 16-25 which enables people to establish and/or maintain independent living. This project will provide support to young people who are homeless or threatened with homelessness or needing support to remain in their properties. Support will be flexible, and person centred, but may include things like budgeting, including accessing money advice, developing life skills, achieving safety and security, and accessing other helpful services and opportunities.

II.2) Description

II.2.1) Title

Criminal Offending Floating Support Project

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

- 70333000 - Housing services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

This project will offer housing-related support to individuals with a history of criminal offending. Specifically, it will assist those in custody who are at risk of being homeless upon release in Flintshire. The aim is to conduct a comprehensive assessment of their needs while they are still in custody, ensuring a detailed and personalised support plan is in place for when they are released. Support workers will collaborate with prison resettlement officers and probation services to facilitate a smooth transition and ensure continuity of support in the community. The project will also extend its services to individuals with offending related support needs who are assessed as requiring housing assistance. The goal is to prevent homelessness, help service users maintain their accommodations, and promote their independence. This initiative will support service users from any housing tenure across Flintshire.

II.2) Description

II.2.1) Title

Older People Floating Support Project

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service will provide low-level short-term housing related support to enable older people to gain or retain their self-reliance, sustain their accommodation, and remain living as independently as possible in the community. The support will consist of a mix of practical support and advice as well as signposting to other services.

II.2) Description

II.2.1) Title

General and Complex Needs Floating Support Project

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

This service will provide a holistic support system for individuals with varying levels of need. Complex needs support workers will assist clients facing multiple challenges such as mental health issues, learning disabilities, substance misuse, and criminal offending (list is non-exhaustive). For those whose primary concerns are housing-related, general housing support workers will help with issues like debt, rent arrears, benefit support, liaising with other professionals, housing conditions etc.

The Mental Health Liaison Officer (MHLO) support clients who are open to the housing solutions team, therefore will be experiencing homelessness or will be threatened with homelessness. The MLHO will bridge the gap between mental health services and housing solutions. They will be expected to provide guidance and expertise to clients experiencing mental health challenges, ensuring that support plans are tailored to individual needs. The role will involve building strong relationships with mental health services to facilitate timely referrals and coordinated care.

II.2) Description

II.2.1) Title

Early Homeless Prevention Floating Support Project

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service will offer short-term, low-level housing support to help clients who are currently struggling. The clients will not meet statutory homelessness assistance but will need support to either maintain their current property or advice on next steps. This can include but not inclusive of support with bills (ensuring all energy and water tariffs are affordable), benefit support, support with property that is suffering with damp and mould, where invalid notices are given, relationship breakdowns etc. The support will include a combination of practical assistance, advice, and sign posting to other services.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-034370](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

Section VI. Complementary information

VI.3) Additional information

Instructions

1. Log in to PROACTIS at <https://supplierlive.proactisp2p.com>
2. If you are already registered on the Proactis portal please Login and start at Step 14 of these instructions if not go to STEP 3
3. Click the “Sign Up” button at the bottom of the window
4. Enter your correct Organisation Name, address and Primary Contact Details. You will need to create the Organisation ID and User Name. If you have a generic email address for your organisation e.g. tenders@xxx.co.uk then please use this as the primary contact

email address.

5. Please make a note of the Organisation ID and User Name, then click “Register”

6. You will receive an email asking you to “Click here to activate your account”. This takes you to Enter Organisation Details.

7. Please enter the information requested, click the “>” on the screen and follow the instructions

ensuring that you enter all applicable details.

8. In the Classification screen please ensure that you select the Product Classification Codes (CPV Codes) that appear in the tender notice. Please ensure that the selected codes are relevant to your

business to ensure that you get notification of opportunities that are of interest.

9. In the Buyers screen please select Denbighshire County Council (you may register with other organisations if you wish)

10. In the Primary Contact Details screen please ensure that all information is complete. (Please see note 4 above)

11. Accept the Terms and Conditions and then click “>”. This takes you to the Welcome window.

12. In the Finish screen please enter a new password and note all your Login details for future reference.

13. Now click “Complete Registration” and you will enter the Supplier Network page.

14. On the centre of the screen click “Opportunities”. This will take you to the list of current opportunities available to you.

15. Click the “>” that relates to this notice, this will take you into the PQQ or Tender Request and click “Register Interest”. Note there may be several opportunities that appear on this screen, please

ensure that you select the correct one.

16. In the “Your Opportunities” screen please note the closing time and date for completion of the relevant project. Please review the “Items” tab (Tender stage only) and the Documents tab (PQQ and Tender stages) as there will be information relating to the

project held here. The Documents are accessed by clicking the down arrow underneath the General tab. Please ensure that you download all documents to your PC as you will be required to complete and upload some of them as part of your submission. There are instructions on how to complete your submission in the Guidance for Bidders document.

17. You can now either create your response”, or “Decline” this opportunity.

Tenders may be submitted in Welsh, a tender submitted in Welsh will be treated no less favourably than a tender submitted in English.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority’s economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As detailed in the tender documentation

(WA Ref:147008)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom