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Not applicable

## **Groundswell Homeless Health**

NHS North Central London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-002598

Procurement identifier (OCID): ocids-h6vhtk-04cfab

Published 24 January 2025, 3:58pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

#### **Email**

[nclicb.nclcontractqueries@nhs.net](mailto:nclicb.nclcontractqueries@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI41 - Hackney and Newham

#### **Internet address(es)**

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Groundswell Homeless Health

Reference number

C330415

#### **II.1.2) Main CPV code**

- 85323000 - Community health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Mental Health- Groundswell HHPA service provides the emotional and practical support to individuals with complex lives that they need to engage with medical appointments in Camden. The service works with homeless people in Camden who experience barriers to access and engagement with preventative and life-saving services that mean that problems can remain untreated until they become very severe and complex and result in hospital services, especially via emergency admission, or readmission. It does this by, for example, encouraging and helping people to consider their health needs, scheduling appointments, and helping people prepare (mentally and physically) for appointments, accompanying them to the appointments and waiting in the waiting room with them, helping schedule follow-up appointments, helping health services to understand the adjustment and approaches the homeless person may need, and providing emotional support. The service may provide support to homeless people staying in hospital.

Barriers homeless people face to accessing services include stigma and discrimination; lack of trust; fragmented and confusing pathways and a lack of appropriate

communication. Often when homeless people access services, they experience being further labelled (as difficult or complex) and then excluded again for being too hard to help. The service helps to bridge the gap between people's needs and capacity and capability of health services to respond.

The service is managed by a paid member of staff and delivered by trained and closely supervised volunteers who have experienced homelessness themselves. It has a strong commitment to working in a way that enables people to have greater control over their lives. Those accessing the service encounter a non-judgemental and friendly environment, and an advocate that wants to get to know them and listen. This peer element is an essential component of the service, as it enables homeless people to benefit from the insight and understanding of others who have been in similar situations. The advocates act as a trusted source of hope, help to build self-esteem, and bring mutual understanding to enable people to make decisions and find solutions that positively impact their health.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2025/S 000-001092](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Instead of

Text

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 3 January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. Written representations should be sent to

[nclcib.nclcontractqueries@nhs.net](mailto:nclcib.nclcontractqueries@nhs.net)• The decision to award the contract was made by the Chief Strategy & Population Health Officer. • No declarations of actual, or potential interests by those officers involved in this decision. • The incumbent provider has delivered the key criteria 1 of Quality and Innovation with a value of 27% by achieving the contractual KPIs, Key criteria 2 of value with a value of 16% by providing a service that is value for money compared to other providers, Key criteria 3 of Integration, collaboration and service sustainability with a value of 16% by collaborative working within the local system, Key criteria 4 of improving access, reducing health inequalities and facilitating choice with a value of 16% by reducing health inequalities and Key criteria 5 of Social Value with a value of 5%.

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C. The existing provider is satisfying the original contract and will likely satisfy the contract to a sufficient standard. This contract was awarded 23/01/2025 The lifetime value of the contract is £42,450 The contract term will be 1 year with no option to extend. The contract will start 01/04/2025 and end 31/03/2026.