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Tender

William Ramsay School ICT Managed Service

Sir William Ramsay School

F02: Contract notice

Notice identifier: 2022/S 000-002589

Procurement identifier (OCID): ocds-h6vhtk-0310b7

Published 28 January 2022, 4:30pm

Section I: Contracting authority

I.1) Name and addresses

Sir William Ramsay School

Hazlemere

High Wycombe

HP15 7UB

Contact

Geoff Chandler

Email

geoff.chandler@moxton-education.com

Telephone

+44 7970661087

Country

United Kingdom

NUTS code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.swr.school/page/?title=Vision+and+Values+at+SWR&pid=81>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.swr.school/page/?title=IT+Managed+Service&pid=155>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

William Ramsay School ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Sir William Ramsey School (SWR) is an aspirational comprehensive school in High Wycombe providing education to pupils aged 11 to 18. The school encompasses circa 980 pupils of which 90 are in the 6th form.

We are a community where every voice counts, where talent and creativity are brought to life, where students grow in confidence, build resilience and are prepared for the rest of their lives.

Our values are:

- Be respectful - always treat people, property and the environment with kindness and consideration.
- Be ambitious - ask for help when you need it and strive to be the best you can be.
- Be reliable - do what is asked of you and deliver on your commitments.
- Be resilient - your daily challenges are helping you grow and prepare for the future

The school website is <https://www.swr.school>

SWR school are currently supported by a school employed onsite team of:

- 1 full-time Network Manager

There is no expectation that in the life time of the contract the school will become part of a Multi-Academy Trust but this cannot be guaranteed.

Going forward - This procurement

This procurement encompasses the full outsource to a single supplier of;

- An IT Managed service
- Implementation and support for connectivity/online security services
- Implementation and support for VoIP Telephony services.

Further details regarding timescales are noted below but in summary this is advertised as

a maximum 5 year service with start and end dates as follows:

- Service start date - 1st August 2022
- Service end date - 31st July 2027

The companies identified from these shortlisting questions to receive the ITT will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include all equipment and service regarding ICT, including but not be limited to;

- strategic advice and direction to the School regarding ICT
- a core 50-week service
- service desk
- local staffing that bidders deem necessary to deliver the SLA
- responsibility for design, specification, installation and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets regarding support for e.g. support for ICT in the community
- Implementation of a new connectivity and security solution
- Implementation of a new telephony solution

II.1.5) Estimated total value

Value excluding VAT: £830,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £830,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

11 March 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

sir William Ramsay School

Hazlemere

High Wycombe

HP15 7UB

Country

United Kingdom