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Tender

## **William Ramsay School ICT Managed Service**

Sir William Ramsay School

F02: Contract notice

Notice identifier: 2022/S 000-002589

Procurement identifier (OCID): ocds-h6vhtk-0310b7

Published 28 January 2022, 4:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sir William Ramsay School

Hazlemere

High Wycombe

HP15 7UB

#### **Contact**

Geoff Chandler

#### **Email**

[geoff.chandler@moxton-education.com](mailto:geoff.chandler@moxton-education.com)

#### **Telephone**

+44 7970661087

#### **Country**

United Kingdom

**NUTS code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

**Internet address(es)**

Main address

<https://www.swr.school/page/?title=Vision+and+Values+at+SWR&pid=81>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.swr.school/page/?title=IT+Managed+Service&pid=155>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

William Ramsay School ICT Managed Service

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Sir William Ramsey School (SWR) is an aspirational comprehensive school in High Wycombe providing education to pupils aged 11 to 18. The school encompasses circa 980 pupils of which 90 are in the 6th form.

We are a community where every voice counts, where talent and creativity are brought to life, where students grow in confidence, build resilience and are prepared for the rest of their lives.

Our values are:

- Be respectful - always treat people, property and the environment with kindness and consideration.
- Be ambitious - ask for help when you need it and strive to be the best you can be.
- Be reliable - do what is asked of you and deliver on your commitments.
- Be resilient - your daily challenges are helping you grow and prepare for the future

The school website is <https://www.swr.school>

SWR school are currently supported by a school employed onsite team of:

- 1 full-time Network Manager

There is no expectation that in the life time of the contract the school will become part of a Multi-Academy Trust but this cannot be guaranteed.

Going forward - This procurement

This procurement encompasses the full outsource to a single supplier of;

- An IT Managed service
- Implementation and support for connectivity/online security services
- Implementation and support for VoIP Telephony services.

Further details regarding timescales are noted below but in summary this is advertised as

a maximum 5 year service with start and end dates as follows:

- Service start date - 1st August 2022
- Service end date - 31st July 2027

The companies identified from these shortlisting questions to receive the ITT will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include all equipment and service regarding ICT, including but not be limited to;

- strategic advice and direction to the School regarding ICT
- a core 50-week service
- service desk
- local staffing that bidders deem necessary to deliver the SLA
- responsibility for design, specification, installation and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets regarding support for e.g. support for ICT in the community
- Implementation of a new connectivity and security solution
- Implementation of a new telephony solution

#### **II.1.5) Estimated total value**

Value excluding VAT: £830,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £830,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 March 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

11 March 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

sir William Ramsay School

Hazlemere

High Wycombe

HP15 7UB

Country

United Kingdom