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Contract

Core Banking, Payment, Reporting and Business-to-Business Services

NS&I

F03: Contract award notice

Notice identifier: 2025/S 000-002584

Procurement identifier (OCID): ocds-h6vhtk-04d633

Published 24 January 2025, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

NS&I

London

SW1P 3BT

Contact

Jamie Thomas

Email

jamie.thomas@nsandi.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nsandi-corporate.com>

Buyer's address

<https://www.nsandi-corporate.com>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Core Banking, Payment, Reporting and Business-to-Business Services

Reference number

24-X-01

II.1.2) Main CPV code

- 66100000 - Banking and investment services

II.1.3) Type of contract

Services

II.1.4) Short description

A new agreement for extended provision of the Business Process Outsourcing Agreement originally established between NS&I and Atos dated 20 May 2013 (as amended and restated) until March 2028 (with a 12-month extension for continuity if required), to provide for the transformation of the Core Banking platform and associated technologies, and for the continued provision of the Government Payment Services (B2B) services, on an as-is basis, in accordance with the terms of the Business Process Outsourcing Agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £474,380,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

A new agreement for extended provision of the Business Process Outsourcing Agreement originally established between NS&I and Atos dated 20 May 2013 (as amended and restated) until March 2028 (with a 12-month extension for continuity if required), to provide for the transformation of the Core Banking platform and associated technologies, and for the continued provision of the Government Payment Services (B2B) services, on an as-is basis, in accordance with the terms of the Business Process Outsourcing Agreement.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

A discretionary 12-month extension option is available for continuity if required.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Competition is absent for technical reasons. As the incumbent service provider Atos and its key sub-contractor(s) are the providers of the existing NS&I Core Banking platforms, which rely on interdependent leveraged technology and resources. The process of dis-aggregating these at the same time as building and deploying a new Core Banking instance would be sufficiently complex that it can only be practicably carried out by Atos IT Services UK without very significant disruption to NS&I customers.

It is to be noted that the contract award is of relatively short duration, so that the services, once dis-aggregated and upgraded, can be taken back to market and re-procured. NS&I intends to publish a Planned Procurement Notice in due course, in this regard.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Atos IT Services UK Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £530,200,000

Total value of the contract/lot: £474,380,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Rolls Building

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.gov.uk/government/organisations/hm-courts-and-tribunals-services>