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Awarded contract

AT1115 Supported Living for People with Mental Health Needs

Luton Council

F03: Contract award notice

Notice reference: 2023/S 000-002584

Published: 27 January 2023, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

Luton Council

Town Hall, George Street

Luton

LU1 2BQ

Contact

Mrs Caroline Sturman

Email

caroline.sturman@luton.gov.uk

Country

United Kingdom

NUTS code

UKH21 - Luton

Internet address(es)

Main address

<http://www.luton.gov.uk>

Buyer's address

<http://www.luton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AT1115 Supported Living for People with Mental Health Needs

Reference number

DN568057

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This Supported Living Project will involve the restricted (2 stage) procurement of an Approved Provider List (APL) for the provision of Care Quality Commission (CQC) Regulated and Non-CQC Regulated Adult Supported Living Placements for Luton residents who have an assessed mental health need. Eligible Adults will be those whose needs are assessed as best met through Supported Living and it will therefore be a requirement of the service specification that the Service Provider can deliver support to people with a wide range of presentations.

The aim of this project is to secure a robust list of providers; skilled to deliver high quality, personalised care and flexibility, supporting individuals to develop their social, emotional, communication and independent living skills. Provision must be delivered within the borough of Luton, in exceptional circumstances where the business need allows this area can be extended to within 12 miles of Luton Town Hall (LU1 2BQ).

The tender will be split into the below Lots:

Lot Description

1 Lot 1 – Community Support

- A few hours of support per week to develop/maintain independence.
- Focused on connecting and enabling and most aspirational in terms of enablement.
- Similar to homecare, delivered as an outreach model to help people live independently in their own homes. Providers encouraged to develop this service from existing hubs/schemes if appropriate; or as an extension of their homecare business.

2 Standard Supported Living with variable day hours

- Where background support is not required at all times; night support not usually required. Significant potential for support requirements to flex up and down; requires flexible shared hours that are not a barrier to people moving in.
- Service users likely to require ongoing support but also needs to be a focus on connecting and enabling people to maximise independence.

3 Standard Supported Living with variable day hours and night support

- Where background support is required most of the time during the day and at night. Support requirements may reduce and some flexibility is required around shared hours but

unlikely to change significantly for the majority of residents in this service.

- Still enablement focused but support likely to be more consistent

4 Enhanced/Intensive Supported Living with 24/7 support

- For people who need complete support all the time to achieve outcomes. Support requirements unlikely to reduce significantly and more intensive, 1:1 support required with most aspects of daily living.
- Focused on supporting in a way that minimises increases in need and enables people wherever possible.

5 Specialist/Intensive Supported Living

- For people with very complex care/support needs – e.g. ‘Transforming Care’, where support is likely to be 2:1 or higher and a high degree of staff skill, training and management oversight are required to continue to meet outcomes and ensure placements remain stable. Call-offs likely to be for individuals.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Supported Living Project will involve the restricted (2 stage) procurement of an Approved Provider List (APL) for the provision of Care Quality Commission (CQC) Regulated and Non-CQC Regulated Adult Supported Living Placements for Luton residents who have an assessed mental health need. Eligible Adults will be those whose needs are assessed as best met through Supported Living and it will therefore be a requirement of the service specification that the Service Provider can deliver support to people with a wide range of presentations.

The aim of this project is to secure a robust list of providers; skilled to deliver high quality, personalised care and flexibility, supporting individuals to develop their social, emotional, communication and independent living skills. Provision must be delivered within the borough of Luton, in exceptional circumstances where the business need allows this area can be extended to within 12 miles of Luton Town Hall (LU1 2BQ).

1 Lot 1 – Community Support

- A few hours of support per week to develop/maintain independence.
- Focused on connecting and enabling and most aspirational in terms of enablement.
- Similar to homecare, delivered as an outreach model to help people live independently in their own homes. Providers encouraged to develop this service from existing hubs/schemes if appropriate; or as an extension of their homecare business.

II.2.5) Award criteria

Cost criterion - Name: Quality and Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005107](#)

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ACCOMPLISH GROUP SUPPORT LIMITED

BIRMINGHAM

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ADVANCE HOUSING & SUPPORT

WITNEY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3,4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AMBERGREEN HEALTH & SOCIAL CARE

LUTON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CATALYST HOUSING LIMITED

EALING

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CHURCHILL HEALTH CARE LIMITED

PINNER

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

COMFORT ZONE CARE SERVICES LIMITED

LUTON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CRAEGMOOR SUPPORTING YOU LIMITED

LONDON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DEWAY CARE LIMITED

HAROLD WOOD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GATEWAY CARE SERVICES LIMITED

ERITH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GRAY HEALTHCARE LIMITED

LIVERPOOL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3,4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

K & S SOLUTIONS LIMITED T/A RUBY 24 HOUR CARE AND REVIVE SUPPORTED LIVING
NORTHAMPTON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MARY SEACOLE HOUSING ASSOCIATION

LUTON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3,4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEW DIRECTIONS FLEXIBLE SOCIAL CARE SOLUTION

CHELTENHAM

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3,4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

NWANDO DOMICILIARY CARE LIMITED

BROMLEY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PENROSE OPTIONS

LONDON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3,4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S & P CARE SERVICES LIMITED

AYLESBURY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SUNRISE REHABILITATION CENTRE & TRADING ASSOCIATES LIMITED

CROYDON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,500,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

3,4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LIFEWAYS SUPPORTED INDEPENDENT LIVING LIMITED

LONDON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,2,3,4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TURNING POINT SERVICES LIMITED

LONDON

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

2,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VOYAGE 1 LIMITED T/1 VOYAGE CARE

LICHFIELD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

4,5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WINRAY CARE HOUSING

LEYTONSTONE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

AT1115 SUPPORTED LIVING FOR MENTAL HEALTH SERVICES

Lot No

1,3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 73

Number of tenders received by electronic means: 73

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ZACHS CARE PVT LIMITED

SILSOE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £25,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HIGH COURT OF JUSTICE

LONDON

Country

United Kingdom