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Tender

LAS - Roster Application

London Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2025/S 000-002571

Procurement identifier (OCID): ocds-h6vhtk-04d629

Published 24 January 2025, 3:16pm

Section I: Contracting authority

I.1) Name and addresses

London Ambulance Service NHS Trust

220 Waterloo Road

London

SE1 8SD

Contact

Paul Candler

Email

p.candler@nhs.net

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.londonambulance.nhs.uk>

Buyer's address

<https://www.londonambulance.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

LAS - Roster Application

Reference number

C327093

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of a Trust wide roster solution & related services such as implementation, training & ongoing support & maintenance

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48332000 - Scheduling software package

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

220 Waterloo Road
London SE1 8SD
UK

II.2.4) Description of the procurement

The London Ambulance Service NHS Trust wishes to appoint a suitable provider for a Trust wide roster solution to replace a legacy system which will be end of life soon. Scope of the contract includes:

- An e-Rostering application accessible both on Trust networked devices & mobile devices used by clinicians
- Interfaces with other Trust systems (dispatch & personnel)
- Implementation services
- Training
- Ongoing support & maintenance of the application.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

Should Tenderers have any queries, or having problems using the portal, they should contact Helpdesk at:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

The awarded contract will be open to all Ambulance Trusts - listed below - to use. Depending on the number of contracts awarded, the value range is expected to be between GBP £0.5million for one Trust to GBP £10Million for all Trusts:

North East Ambulance Service NHS Foundation Trust
Yorkshire Ambulance Service NHS Trust
North West Ambulance Service NHS Trust
West Midlands Ambulance Service University NHS Foundation Trust
East Midlands Ambulance Service NHS Trust
South Western Ambulance Service NHS Foundation Trust
South Central Ambulance Service NHS Foundation Trust
South East Coast Ambulance Service NHS Foundation Trust
London Ambulance Service NHS Trust
East of England Ambulance Service NHS Trust
The Welsh Ambulance Services NHS Trust
The Scottish Ambulance Service

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 February 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 February 2025

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London EC1

London

EC1

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>