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Tender

P21.80 - Library Linking Tool

Digital Health & Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002569

Procurement identifier (OCID): ocds-h6vhtk-06046d

Published 13 January 2026, 11:24am

Scope

Reference

P21.80

Description

Digital Health and Care Wales (DHCW) seeks the provision of a market-ready Library Linking Tool through this tender opportunity. The solution is intended for use by all NHS Wales staff, ensuring equitable access to e-resources across the organisation. The software will be deployed nationally via network policies managed by DHCW, in close collaboration with local Health Board IT teams, guaranteeing seamless access for users on NHS Wales-issued devices. Additionally, the solution must support installation on non-networked machines where required, enabling flexibility for diverse user environments. DHCW requires access to the resource but does not intend to host it directly, ensuring that the tool remains accessible and centrally managed without local hosting responsibilities. For full details of this requirement, please refer to the tender documents published in eTenderWales, Jaggaer (formerly Bravo Solution) ITT 122366.

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Total value (estimated)

- £145,892 excluding VAT
- £175,070 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2029
- Possible extension to 30 April 2031
- 5 years

Description of possible extension:

Two (2) years extension option available, to be extended at one (1) year intervals.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

As per the invitation to tender documentation available via eTenderWales

Technical ability conditions of participation

As per the invitation to tender documentation available via eTenderWales

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

27 January 2026, 5:00pm

Tender submission deadline

17 February 2026, 12:00pm

Submission address and any special instructions

The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on eTenderWales
<https://etenderwales.bravosolution.co.uk/web/login.shtml> ITT Code: itt_122366

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 March 2026

Award criteria

Name	Type	Weighting
Commercial	Price	70.00%
Qualitative Criteria	Quality	20.00%
Social Value	Quality	10.00%

Other information

Payment terms

Please refer to the tender documents for the full set of requirements.

Description of risks to contract performance

Please note that the service delivered must be in accordance with the Terms and Conditions of the contract and will be managed in accordance with a formal contract management process.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Digital Health and Care Wales (DHCW) has not published a Preliminary Market Engagement Notice for this procurement. This is because no preliminary market engagement activity was undertaken for the Library Linking Tool requirement. The procurement strategy was developed based on a clear understanding of the market, established requirements, and prior experience with similar procurements. As such, there was no necessity to engage the market in advance of the tender process. This approach is fully compliant with the relevant procurement regulations, which do not require the publication of a preliminary market engagement notice where no such engagement has taken place. The procurement has therefore proceeded directly to the publication of this Tender Notice.

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documents can be found on the eTenderwales Jaggaer portal

Technical specifications to be met

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documents can be found on the eTenderwales Jaggaer portal

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Stacey Jones

Telephone: +442920502108

Email: stacey.jones10@wales.nhs.uk

Website: <https://dhw.nhs.wales/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales