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Planning

TfL 95861 - London Transport Museum Online Shop Warehousing and Fulfilment

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-002543

Procurement identifier (OCID): ocids-h6vhtk-031088

Published 28 January 2022, 12:56pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

14 Pier Walk

London

SE10 0ES

Contact

Miss Lavinia Tidy-Jones

Email

laviniatidyjones@tfl.gov.uk

Telephone

+44 1111

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfL 95861 - London Transport Museum Online Shop Warehousing and Fulfilment

Reference number

DN594682

II.1.2) Main CPV code

- 63120000 - Storage and warehousing services

II.1.3) Type of contract

Services

II.1.4) Short description

Transport for London (TfL) is seeking to alert the market to a future tendering opportunity relevant to the provision an ecommerce fulfilment and warehousing supplier.

London Transport Museum's online business has grown consistently year on year, in the financial year 2020/2021, online revenue grew by an extraordinary 60% against the previous year, contributing 80% of total retail sales. This demonstrates a significant shift to online shopping during the pandemic and has created a step change in the way London Transport Museum customers are engaging and shopping with our brand. Customers are demanding increasingly more from London Transport Museum's online shop in terms of product, user experience and excellent post purchase service.

LTM require a supplier who can scale up and support the online shop's growth, particularly during the peak trading period between October and December.

LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support

- Stock management facility and conducting annual stock audits.

Further detail of requirements will be outlined in the form of a specification when the Invitation to tender goes live.

The Invitation to Tender (ITT) is currently expected to be issued to the market near the end of February 2022, with the intention to award the contract in early June 2022. Tender documents will be made available through TfL's e-tendering system- ProContract (<https://procontract.due-north.com>).

TfL are keen to understand the market appetite. Consequently, if you are interested in bidding for this opportunity, please express your interest by via ProContract. Please search for the project using the following reference: DN594682.

Please note the absence of an expression of interest from any supplier interested will not impact the ability of a supplier to bid for this opportunity nor will this influence the tender evaluation process.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 63120000 - Storage and warehousing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Transport for London (TfL) is seeking to alert the market to a future tendering opportunity relevant to the provision an ecommerce fulfilment and warehousing supplier.

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- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

II.3) Estimated date of publication of contract notice

23 February 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes