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Tender

# **NHS SBS LINEN AND LAUNDRY SERVICES FRAMEWORK**

NHS Shared Business Services Limited

F02: Contract notice

Notice identifier: 2024/S 000-002539

Procurement identifier (OCID): ocds-h6vhtk-03b449

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## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Tree Lane, Hemel Hempstead

Hertfordshire

HP2 7AH

### **Contact**

Brendan Griffin-Ryan

### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/proc-construction-estates-frameworks>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/18616553>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://discovery.ariba.com/rfx/18616553>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS SBS LINEN AND LAUNDRY SERVICES FRAMEWORK

Reference number

SBS10503

#### **II.1.2) Main CPV code**

- 98311100 - Laundry-management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework Agreement.

Our Approved Organisation list can be found on:

<https://sbs.nhs.uk/proc-framework-agreements-support>

NHS Shared Business Services intends to put in place a Framework Agreement for the provision of Linen and Laundry Services to be used by NHS SBS Approved Organisations. It includes the following specialised Lots:

Lot 1 - Linen Wash and Return

Lot 2 - Linen Hire

Lot 3 - Linen Purchase

Lot 4 - Managed Service

Lot 5 - Cleanroom Laundry

We are committed to working with Suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements within the Invitation to Tender.

### **II.1.5) Estimated total value**

Value excluding VAT: £150,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Linen Wash and Return

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 19231000 - Linen
- 39518000 - Hospital linen
- 79993100 - Facilities management services
- 98310000 - Washing and dry-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

This Lot involves the provision of a compliant linen wash and return service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

Bidders will deliver all the mandatory requirements as detailed in the Specification schedule of the Framework Agreement.

There are additional Selection Qualification (SQ) and Award Questionnaire (AQ) requirements, and Bidder Declarations which are applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 12 Bidders for Lot 1 in each of the following regions: 1. Rest of the UK, and 2. London and the South East.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial (Price) / Weighting: 30%

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Linen Hire

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 19231000 - Linen
- 39518000 - Hospital linen
- 79993100 - Facilities management services
- 98310000 - Washing and dry-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This Lot involves the provision of a compliant linen hire service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

This Lot involves the provision of a compliant linen wash and return service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

Bidders will deliver all the mandatory requirements as detailed in the Specification schedule of the Framework Agreement.

There are additional Selection Qualification (SQ) and Award Questionnaire (AQ) requirements, and Bidder Declarations which are applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 12 Bidders for Lot 2 in each of the following regions: 1. Rest of the UK, and 2. London and the South East.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial (Price) / Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Linen Purchase

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 19231000 - Linen
- 39518000 - Hospital linen
- 79993100 - Facilities management services
- 98310000 - Washing and dry-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This Lot involves the provision of a compliant linen purchase service to the NHS and other Approved Organisations. Suppliers are required to provide a flexible and sustainable service solution.

This Lot involves the provision of a compliant linen wash and return service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

Bidders will deliver all the mandatory requirements as detailed in the Specification schedule of the Framework Agreement.

There are additional Selection Qualification (SQ) and Award Questionnaire (AQ) requirements, and Bidder Declarations which are applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 12 Bidders for Lot 3 in each of the following regions: 1. Rest of the UK, and 2. London and the South East.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.



## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial (Price) / Weighting: 30%

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Managed Service

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 19231000 - Linen
- 39518000 - Hospital linen

- 79993100 - Facilities management services
- 98310000 - Washing and dry-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This Lot involves the provision of a compliant fully managed service to the NHS and other Approved Organisations. Suppliers are required to provide a flexible and sustainable service solution.

This Lot involves the provision of a compliant linen wash and return service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

Bidders will deliver all the mandatory requirements as detailed in the Specification schedule of the Framework Agreement.

There are additional Selection Qualification (SQ) and Award Questionnaire (AQ) requirements, and Bidder Declarations which are applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 12 Bidders for Lot 4 in each of the following regions: 1. Rest of the UK, and 2. London and the South East.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial (Price) / Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing**

## **system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Cleanroom Laundry

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 19231000 - Linen
- 39518000 - Hospital linen
- 79993100 - Facilities management services
- 98310000 - Washing and dry-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

This Lot involves the provision of cleanroom laundry including the processing (wash and finish) and transportation (collection and return) of cleanroom garments, theatre packs, and drapes.

This Lot involves the provision of a compliant linen wash and return service to the NHS and other Approved Organisations. Suppliers are required to provide a sustainable and flexible service solution.

Bidders will deliver all the mandatory requirements as detailed in the Specification schedule of the Framework Agreement.

There are additional Selection Qualification (SQ) and Award Questionnaire (AQ) requirements, and Bidder Declarations which are applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 12 Bidders for Lot 5 in each of the following regions: 1. Rest of the UK, and 2. London and the South East.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value / Weighting: 15%

Cost criterion - Name: Commercial (Price) / Weighting: 30%

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-008003](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 March 2024

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

8 March 2024

Local time

1:00pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The value provided is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Shared Business Services Limited

Three Cherry Tree Lane

Three Cherry Trees Lane

HP2 7AH

Email

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

Country

United Kingdom

Internet address

<https://www.sbs.nhs.uk/>