

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002534-2024>

Contract

## **HCC - 08/23 - The Provision of Discharge to Assess Pathway Two/Care Home Provision**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-002534

Procurement identifier (OCID): ocds-h6vhtk-03eda8

Published 25 January 2024, 9:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DE

#### **Contact**

Strategic Procurement Group

#### **Email**

[zoe.upson@hertfordshire.gov.uk](mailto:zoe.upson@hertfordshire.gov.uk)

#### **Country**

United Kingdom

## **NUTS code**

UKH23 - Hertfordshire

## **Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HCC - 08/23 - The Provision of Discharge to Assess Pathway Two/Care Home Provision

Reference number

HCC2314854

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £25,500,000

## **II.2) Description**

### **II.2.1) Title**

Complex Care –Dementia Nursing South and West Herts

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Complex Care – County Wide, including plus size provision

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Residential Care including Dementia Residential Care East and North Herts

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Residential Care including Dementia Residential Care South and West Herts

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has

now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Nursing Care East and North Herts

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Nursing Care South and West Herts

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire



## **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Complex Care –Dementia Nursing East and North Herts

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to Procurement for the Provision of Discharge to Assess Pathway Two/Care Home Provision. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years, year on year

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-022960](#)

---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

1

### **Title**

Residential Care including Dementia Residential Care East and North Herts

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

30 November 2023

### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (CFCHomes) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2006738

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

FineCare Homes (Stevenage) Limited

Best Western Roebuck Inn, London Road

Stevenage

SG2 8DS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

6382873

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

GCH (Hertfordshire) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10555728

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GCH (Hatfield) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

13732423

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

HC-One No 1 Limited

Southgate House, Archer Street

Darlington

DL3 6AH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

10257888

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Quantum Care Limited

4 Silver Court

Welwyn Garden City

AL7 1TS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

IP27608R

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Colleycare Limited

Old Town Court, 70 Queensway

Hemel Hempstead

HP2 5HD

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

2234990

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000



---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

2

### **Title**

Residential Care including Dementia Residential Care South and West Herts

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

B & M Investments Limited

Suite 7 The Courtyard, Carmanhall Road, Sandyford,

Dublin

Dublin 18

Country

Ireland

NUTS code

- IE0 - Ireland

National registration number

39437

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (BNH) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2079932

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Bupa Care Homes (AKW) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

4122364

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

HC-One No 1 Limited

Southgate House, Archer Street

Darlington

DL3 6AH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

10257888

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Quantum Care Limited

4 Silver Court

Welwyn Garden City

AL7 1TS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

IP27608R

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000

---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

3

### **Title**

Nursing Care East and North Herts

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

30 November 2023

### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (CFCHomes) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2006738

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

FineCare Homes (Stevenage) Limited

Best Western Roebuck Inn, London Road

Stevenage

SG2 8DS

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

6382873

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GCH (Hertfordshire) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10555728

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GCH (Home Counties) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

12332475

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

HC-One No 1 Limited

Southgate House, Archer Street

Darlington

DL3 6AH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

10257888

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000



---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

4

### **Title**

Nursing Care South and West Herts

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Bupa Care Homes (BNH) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2079932

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (AKW) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

4122364

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GCH (Hertfordshire) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10555728

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

HC-One No 1 Limited

Southgate House, Archer Street

Darlington

DL3 6AH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

10257888

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Healthcare Homes (LSC) Limited

The Beeches, Apex 12 Old Ipswich Road

Colchester

CO7 7QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

6990425

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Healthcare Homes (Spring) Limited

The Beeches, Apex 12 Old Ipswich Road

Colchester

CO7 7QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

12470212

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000

---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

5

### **Title**

Complex Care –Dementia Nursing East and North Herts

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

30 November 2023

### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (CFCHomes) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2006738

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GCH (Hertfordshire) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

10555728

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GCH (Home Counties) Limited

2 Vine Street

London

UB8 1QE

Country

United Kingdom

NUTS code

- UKI - London

National registration number

12332475

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

HC-One No 1 Limited

Southgate House, Archer Street

Darlington

DL3 6AH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

10257888

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000



---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

6

### **Title**

Complex Care –Dementia Nursing South and West Herts

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

30 November 2023

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (BNH) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2079932

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (AKW) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

4122364

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Healthcare Homes (LSC) Limited

The Beeches, Apex 12 Old Ipswich Road

Colchester

CO7 7QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

6990425

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Healthcare Homes (Spring) Limited

The Beeches, Apex 12 Old Ipswich Road

Colchester

CO7 7QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

12470212

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000

---

## **Section V. Award of contract**

### **Contract No**

HCC2314854

### **Lot No**

7

### **Title**

Complex Care – County Wide, including plus size provision

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Bupa Care Homes (AKW) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

4122364

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (BNH) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2079932

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (CFCHomes) Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

2006738

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,500,000

Total value of the contract/lot: £25,500,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Chief Legal Officer

Hertfordshire County Council, County Hall, Pegs Lane

Hertford

SG13 8DQ

Country

United Kingdom