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Contract

## **22 035 Cheshire East All Age Carers Hub**

Cheshire East Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-002515

Procurement identifier (OCID): ocds-h6vhtk-034ad5

Published 27 January 2023, 9:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cheshire East Borough Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

#### **Contact**

Mrs Louise Fenn

#### **Email**

[louise.fenn@cheshireeast.gov.uk](mailto:louise.fenn@cheshireeast.gov.uk)

#### **Telephone**

+44 1270686454

#### **Country**

United Kingdom

**Region code**

UKD6 - Cheshire

**Internet address(es)**

Main address

<http://www.cheshireeast.gov.uk/>

Buyer's address

<http://www.cheshireeast.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

22 035 Cheshire East All Age Carers Hub

Reference number

DN588187

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council requires a Provider for the management, co-ordination and provision of an Integrated Carers Service for Adult Carers and Young Carers and their families.

It is anticipated that the service will be managed by one single Provider, partnership or consortia who will deliver the service through a series of sub-contracts or partnership arrangements. The Provider[s] will engage, collaborate, and work with other organisations to deliver a broad range of interventions and support options that meet the needs of carers and their families.

The service will support the legal obligations, under the Care Act, this will include the undertaking of Carers Assessments, Care and Support planning in line with statutory guidance.

The Commissioners are flexible in their approach to service delivery, always seeking solutions that will offer quality services and support and value for money

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,755,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD62 - Cheshire East

#### **II.2.4) Description of the procurement**

Cheshire East Council's and NHS Cheshire ICB are committed to supporting the most vulnerable residents of Cheshire East, whilst enabling others to support themselves. A core ambition is to continue to empower individuals and communities to thrive independently in a supportive environment, working together with partners, with the voluntary sector, with businesses, and most importantly, with residents themselves. This specification focuses on early intervention and prevention, supporting the development of innovative solutions to best meet the needs of Carers living in Cheshire East, aiming to improve the health and wellbeing of Carers and their families.

The Commissioners require a Provider for the management, co-ordination and provision of an Integrated Carers Service for Adult Carers and Young Carers and their families.

It is anticipated that the service will be managed by one single Provider, partnership or consortia who will deliver the service through a series of sub-contracts or partnership arrangements. The Provider[s] will engage, collaborate, and work with other organisations to deliver a broad range of interventions and support options that meet the needs of carers and their families.

The service will support the legal obligations, under the Care Act, this will include the undertaking of Carers Assessments, Care and Support planning in line with statutory guidance.

The Commissioners are flexible in their approach to service delivery, always seeking solutions that will offer quality services and support and value for money. The service aligns with the vision, aims and priorities set out in the soon to be published Cheshire East All Age Carers Strategy 2021 – 2025.

The overarching aims of the Integrated Carers Service are to:

- Increase the identification of Carers (Adults and Young Carers).
- Improve carers' quality of life and opportunities.
- Improve carers' physical and emotional wellbeing.
- Increase carers' choice, control and independence.
- Build on carers' assets at an individual and community level.
- Improve carers' ability to manage their caring role.
- Prevent and delay carers from needing health and social care intervention.
- Provide personalised, integrated and holistic support.
- Build safer, stronger, more resilient carer friendly communities.
- Provide support for working carers, or those who want to return to work.
- Provide support and guidance to carers in the event of crisis.
- Increase the economic prosperity of Cheshire East.

The Provider[s] will implement and operate the Service, which will be a single, point of contact for carers, unlocking the access to information, advice and support. The Provider[s] will be responsible for managing and co-ordinating the service, ensuring through telephone, email, website, social media or face to face, Carers can gain access to information, intervention and support quickly and easily.

#### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative Questions / Weighting: 50

Quality criterion - Name: Presentations to Carers / Weighting: 30

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

This is a contract with an initial term of 3 years from 01/01/23 – 31/12/25 with 2 x 12 months optional extensions, until 31/12/27

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-017455](#)

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## **Section V. Award of contract**

### **Contract No**

22 035

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Making Space

Warrington

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £3,755,000 / Highest offer: £3,800,000 taken into consideration

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

ROYAL COURTS OF JUSTICE

The Strand

London

Country

United Kingdom

**VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Council will incorporate a standstill period at the point information on the award of the

contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to scrutinise the award decision before the contract is entered into. The Public Contracts Regulations 2015 (SI No 102) provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

**VI.4.4) Service from which information about the review procedure may be obtained**

Cheshire East Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Email

[procurement@cheshireeast.gov.uk](mailto:procurement@cheshireeast.gov.uk)

Country

United Kingdom