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Contract

ML2024/022 - Magenta Living Contact Centre and Telephony Project

Magenta Living

F03: Contract award notice

Notice identifier: 2025/S 000-002505

Procurement identifier (OCID): ocds-h6vhtk-04d604

Published 24 January 2025, 11:57am

Section I: Contracting authority

I.1) Name and addresses

Magenta Living

Partnership Building, Hamilton Street

Birkenhead

CH41 5AA

Contact

Mr Glen Phillips

Email

glenphillips@magentalive.org.uk

Telephone

+44 7812764552

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.magentaliving.org.uk/>

Buyer's address

<http://www.magentaliving.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ML2024/022 - Magenta Living Contact Centre and Telephony Project

Reference number

DN760462

II.1.2) Main CPV code

- 32412100 - Telecommunications network

II.1.3) Type of contract

Supplies

II.1.4) Short description

Integrated Telephony for Business Communication and Contact Centre

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £428,682.8

II.2) Description

II.2.2) Additional CPV code(s)

- 32412100 - Telecommunications network

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Integrated Telephony for Business Communication and Contact Centre

Direct Award via GCloud 14

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via GCloud 14

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

ML2024/022

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vonage Business Limited

Basingstoke

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £428,682.8

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Magenta Living

Birkenhead

Country

United Kingdom