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Contract

## **ML2024/022 - Magenta Living Contact Centre and Telephony Project**

Magenta Living

F03: Contract award notice

Notice identifier: 2025/S 000-002505

Procurement identifier (OCID): ocids-h6vhtk-04d604

Published 24 January 2025, 11:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Magenta Living

Partnership Building, Hamilton Street

Birkenhead

CH41 5AA

#### **Contact**

Mr Glen Phillips

#### **Email**

[glenphillips@magentaliving.org.uk](mailto:glenphillips@magentaliving.org.uk)

#### **Telephone**

+44 7812764552

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.magentaliving.org.uk/>

Buyer's address

<http://www.magentaliving.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ML2024/022 - Magenta Living Contact Centre and Telephony Project

Reference number

DN760462

**II.1.2) Main CPV code**

- 32412100 - Telecommunications network

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

Integrated Telephony for Business Communication and Contact Centre

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £428,682.8

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 32412100 - Telecommunications network

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Integrated Telephony for Business Communication and Contact Centre

Direct Award via GCloud 14

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via GCloud 14

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

ML2024/022

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Vonage Business Limited

Basingstoke

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £428,682.8

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Magenta Living

Birkenhead

Country

United Kingdom