

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/002471-2025>

Contract

## **Provision of Extra Care**

Caerphilly County Borough Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-002471

Procurement identifier (OCID): ocids-h6vhtk-049a5f

Published 24 January 2025, 9:41am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

#### **Contact**

Leah Emery

#### **Email**

[EMERYL@caerphilly.gov.uk](mailto:EMERYL@caerphilly.gov.uk)

#### **Telephone**

+44 1443863161

#### **Country**

United Kingdom

**NUTS code**

UKL16 - Gwent Valleys

**Internet address(es)**

Main address

<https://www.caerphilly.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0272](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Extra Care

Reference number

CCBC/PS2628/24/LE

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is not a call for competition, it is to notify the market that Caerphilly County Borough Council Social Services, Adult Services has awarded a contract to a suitable provider for the Provision of Extra Care, which enables people to retain control over their own lives, maximising opportunities for independence and social inclusion, while receiving the support they need in a safe environment within a community setting. People living in an extra care facility will expect to receive a level of support which is higher, or more flexible than would be provided in their own homes, but lower than would be provided in a residential or nursing care home. The Contract Period is from the 01 December 2024 - 30 November 2029, with the option to extend for up to a further period of twenty-four (24) months (renewable annually).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,894,805.20

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85322000 - Community action programme
- 98000000 - Other community, social and personal services
- 85320000 - Social services
- 85323000 - Community health services
- 98330000 - Physical well-being services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Within Caerphilly County Borough

### **II.2.4) Description of the procurement**

This is not a call for competition, it is to notify the market that Caerphilly County Borough Council Social Services, Adult Services has awarded a contract to a suitable provider for the Provision of Extra Care. The Contract Period is from the 01 December 2024 - 30 November 2029, with the option to extend for up to a further period of twenty-four (24) months extended annually.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

The procurement process to establish the contract for the Provision of Extra Care followed a three-stage, Open Tender Procedure as follows:-

First Stage Evaluation – Selection Stage - Pass / Fail

Second Stage :-

Evaluation – Award Stage - Assessment of Tender Response Criteria (scored questions) and Commercial (Price)

Third Stage Evaluation – Interview / Presentation - Scored

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-029257](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

**V.2.3) Name and address of the contractor**

CERA CARE OPERATIONS LIMITED

Crown House Stephenson Road, Severalls Industrial Park

Colchester

CO49QR

Telephone

+44 7591586552

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,894,805.20

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:145804)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom