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Contract

Pan-TfL Cleaning and Associated Services

Transport for London

F06: Contract award notice – utilities

Notice identifier: 2026/S 000-002468

Procurement identifier (OCID): ocds-h6vhtk-042b17

Published 13 January 2026, 8:56am

Section I: Contracting entity

I.1) Name and addresses

Transport for London

5 Endeavour Square

London

E201JN

Email

smbonefm@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk/>

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pan-TfL Cleaning and Associated Services

Reference number

WS2062517452

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

A five-year contract awarded for the provision of cleaning and associated services delivered across the TfL estate. The services include cleaning, business support, ground and horticultural , pest control, graffiti removal and waste management.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 77300000 - Horticultural services
- 90500000 - Refuse and waste related services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90922000 - Pest-control services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

Various sites and locations across the TfL network:

Head office sites, Buss stations and stands, Victoria Coach Station, Dial a Ride depots and vehicles, River services - Piers, Woolwich Ferry, London Underground sites & trains (stations, depots, lineside buildings and trains, certain Elizabeth Line (stations, depots, portals and shafts), London Overground (New Cross Depot).

II.2.4) Description of the procurement

A competitive procurement was undertaken for the award of a single contract for the supply of cleaning and associated services.

The scope of services includes routine (daily), planned (scheduled) and reactive activities for the following services:

Cleaning services,

Business support services,

Grounds and horticultural services,

Pest control services,

Graffiti removal services,

Waste management services: Dust cart collections and various ad hoc collections and disposals including but not limited to hazardous, confidential, electrical, offensive and bulky goods.

The contract has been awarded for a period of five years with an option to extend for up to a maximum of two years.

II.2.5) Award criteria

Quality criterion - Name: Capability, Health and Safety, Environmental and Quality and Responsible Procurement / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005131](#)

Section V. Award of contract

Contract No

CW85284

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mitie Environmental and Cleaning Services Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

686377

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom