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Contract

## **EBCT 418 Customer portal and online forms with designer capability**

Erewash Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002459

Procurement identifier (OCID): ocids-h6vhtk-060425

Published 13 January 2026, 8:26am

### **Scope**

### **Reference**

EBCT 418

### **Description**

Customer portal with forms to enable Customers to self serve with the Council

### **Commercial tool**

Establishes a framework

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## Framework

### Maximum percentage fee charged to suppliers

0%

### Framework operation description

Direct award via framework to the supplier offering the most economically advantageous solution for the Council's requirements.

Framework used: G-Cloud 14 framework Agreement (RM1557.14)

### Award method when using the framework

With competition

### Contracting authorities that may use the framework

Establishing party only

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## Contract 1

### Supplier

- IEG4 LIMITED

## **Contract value**

- £520,000 excluding VAT
- £624,000 including VAT

Below the relevant threshold

## **Date signed**

30 September 2025

## **Contract dates**

- 30 September 2025 to 29 September 2028
- Possible extension to 29 September 2029
- 4 years

Description of possible extension:

There is an option to extend for one further period subject to funding, business need and satisfactory performance.

## **Main procurement category**

Goods

## **CPV classifications**

- 48211000 - Platform interconnectivity software package

## Contract locations

- UKF13 - South and West Derbyshire

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## Procedure

### Procedure type

Below threshold - unknown

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## Supplier

### IEG4 LIMITED

- Companies House: 05733146
- Public Procurement Organisation Number: PCQW-6526-JYTD

Christian Douglass Accountants Limited, 2 Jordan Street, Knott Mill

Manchester

M15 4PY

United Kingdom

Email: [info@ieg4.com](mailto:info@ieg4.com)

Website: <http://www.ieg4.com>

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Erewash Borough Council

- Public Procurement Organisation Number: PJQT-8342-ZMZN

Wharncliffe Road

Ilkeston

DE7 5RP

United Kingdom

Email: [procurement@erewash.gov.uk](mailto:procurement@erewash.gov.uk)

Region: UKF13 - South and West Derbyshire

Organisation type: Public authority - sub-central government