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Contract

EBCT 418 Customer portal and online forms with designer capability

Erewash Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-002459

Procurement identifier (OCID): ocds-h6vhtk-060425

Published 13 January 2026, 8:26am

Scope

Reference

EBCT 418

Description

Customer portal with forms to enable Customers to self serve with the Council

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

Direct award via framework to the supplier offering the most economically advantageous solution for the Council's requirements.

Framework used: G-Cloud 14 framework Agreement (RM1557.14)

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Contract 1

Supplier

- IEG4 LIMITED

Contract value

- £520,000 excluding VAT
- £624,000 including VAT

Below the relevant threshold

Date signed

30 September 2025

Contract dates

- 30 September 2025 to 29 September 2028
- Possible extension to 29 September 2029
- 4 years

Description of possible extension:

There is an option to extend for one further period subject to funding, business need and satisfactory performance.

Main procurement category

Goods

CPV classifications

- 48211000 - Platform interconnectivity software package

Contract locations

- UKF13 - South and West Derbyshire

Procedure

Procedure type

Below threshold - unknown

Supplier

IEG4 LIMITED

- Companies House: 05733146
- Public Procurement Organisation Number: PCQW-6526-JYTD

Christian Douglass Accountants Limited, 2 Jordan Street, Knott Mill

Manchester

M15 4PY

United Kingdom

Email: info@ieg4.com

Website: <http://www.ieg4.com>

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Erewash Borough Council

- Public Procurement Organisation Number: PJQT-8342-ZMZN

Wharncliffe Road

Ilkeston

DE7 5RP

United Kingdom

Email: procurement@erewash.gov.uk

Region: UKF13 - South and West Derbyshire

Organisation type: Public authority - sub-central government